



Reporting A Mental Health Crisis

Please note that in all instances of crime the Safety for All team (safety@ceic.cc) would like to be notified; however, it is very important to keep reporting crime so that the City can provide adequate safety services to our area. Level of coverage is determined by the amount of reporting.

Mental Health Crisis Line

- Multnomah County Mental Health Crisis Line - 503-988-4888
- When you call the mental health crisis line, only when someone calls you directly back, is it being triaged by 911.
- Often when people are drunk or intoxicated, you will be told to call the City's non-emergency line (503) 823-3333.
- If directed to the police, specifically request an Enhanced Crisis Intervention Team (ECIT) officer for mental health crisis*.
- If someone would like to voluntarily go to the Unity Center for Behavioral Health without police intervention, you may request a transport via medical transport.
- Another option is to refer people to the urgent walk in clinic at Cascadia, 4212 SE Division.

***Enhanced Crisis Intervention Team (ECIT). These officers will be the first responders dispatched by 9-1-1 to crisis calls that are determined to be related to an individual with mental illness. ECIT officers receive additional training in order to; identify risks during a behavioral crisis, utilize crisis communication techniques to help deescalate a person in crisis, and have knowledge of available community resources.**

For more information about how to access services please visit:

www.ceic.cc/centraleastsidetogether/