



Monthly Report June 2021

Summary

- CEIC staff focused on developing the 2021-2022 contracts with service providers, based on the approved budget for the new fiscal year. These include planning for various changes such as expanded service hours for the Safety for All team, an additional vehicle, as well as the hiring of new staff.
- The Safety for All team had 146 dispatches, up substantially from 93 in the month of May. There were 49 dispatched wellness checks, 23 of which were managed by the Safety Ambassadors and 26 by the Care Team. Of those, 12 were mental health related which is consistent with last month. 51 businesses called or emailed tasks. The team conducted 46 presence patrols, double from May.
- They connected with 122 different businesses having 193 conversations total with those businesses which is consistent with previous months. There were 10 incident reports where trauma-informed de-escalation or medical intervention was required.
- They also had 618 conversations with houseless individuals of which 64 were people not previously contacted, passing out 1,145 meals. They continue to pass out information about COVID-19 vaccinations. The meals and vaccine information were provided by our partner the Joint Office of Homeless Services (JOHS). They also supported the vaccine clinic organized by Outside In, City Team, and Ground Score in the Central Eastside.
- The cleaning team cleaned 88,190 pounds of trash in June compared with 78,720 pounds in May and 75,540 in April. They assisted 349 active camps (similar to last month which was 361) in removing their waste and disposed of 694 biohazards (up from 547). 75 abandoned camps were cleaned which is slightly lower than in May (96). There were 704 contacts made in June up from 574 May, a number that is increasing steadily. Dispatches have increased from May, including 120 phone requests (92 in May) and 54 email requests (44 in May).
- The graffiti team responded to 67 incidents of graffiti in June removing 15,990 square feet, which is slightly higher than May at 13,030, with larger quantities notable in Zones 2, 3 and 6. The graffiti team has hired a new staff person who has extensive experience in graffiti removal. CEIC continues to work with the City and ODOT on addressing some of the larger graffiti incidents.



Safety for All Services

Incident Reports

There were 10 incident reports submitted in June, which remains the same as last month. Incident levels from our situational protocol* for these reports are listed below:

- Level 0 - 0
- Level 1 - 2
- Level 2 - 7
- Level 3 - 0
- Level N/A – 1

*Beginning in August 2020, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

Engagements

- Below is a summary of engagements with emergency and nonemergency services:

- Non-Emergency Called - 7 (police never came - 1)
- Police Contact - 1
- AMR Contact - 2
- Mental Health Called -0
- Fire Department – 3

- Dispatches
 - 146 unique dispatch calls in May (93 in May, 109 in April, 94 March, 110 in February).
 - The team prioritized a few hot spots in the district as a reoccurring task. 49 of those dispatches were wellness checks, increasing by 19 since May. 12 were mental health related.
 - 46 were presence patrols, double from May.
 - There were 10 dispatches total that resulted in the team asking someone to leave private property.
 - There were 5 calls to ask people to move but the person was on public property.*
 - *Our team does not physically move anyone.
 - 9 calls resulted in chaperone services.

Care Team Services

The Care Team continued to distribute supplies daily offered by the Joint Office of Homeless Services (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19



information cards, trash bags, masks, cloth face coverings, tents, and socks. They also continue to distribute information on COVID-19 vaccines. They distribute up to 50 meals a day. In June this was 1,145 meals.

Care Team Engagements 2021

2021	Jan	Feb	Mar	April	May	June	Totals
Health Care							
Medical Appointments scheduled	16	19	18	10	10	18	73
Attended	13	9	14	8	6	12	50
Dental Appointments scheduled	0	0	9	0	2	4	11
Attended	0	0	6	0	2	3	8
Mental Health Appointments scheduled	10	7	5	4	0	1	26
Attended	9	5	3	4	0	0	21
Case management Appts scheduled			4	4	6	5	14
Attended			3	3	5	5	11
Signed up for OHP	4	1	3	5	0	3	13
Emergency room assistance/follow up	3	2	0	2	0	2	7
Ride 2 Care Scheduled	12	6	14	3	0	2	23
Completed	11	3	9	1	0	1	24
Discussions about D&A treatment	2	2	9	6	5	7	24
Actions taken for D&A treatment (application or assessment)	0	0	2	4	1	1	7
Shelter/housing							
Housing interviews (through TPI) VISPDAT	1	0	2	1	0	0	4
Shelter applications submitted	1	2	2	1	1	0	7
Accepted to shelter	1	4	0	1	0	0	6
Entered to shelter	0	3	0	1	0	0	4
Still in	0	2		1	0	0	3
Permanent housing	0	0	0	0	0	0	0
Identification/Birth Certificates							
ID / Birth Certificate Requests	2	0	7	10	10	6	29
Appt set	2	0	0	3	2	4	7
Fulfilled getting birth certificate/ID	1	3	3	5	6	1	18
Supporting in acquiring phones			6	1	6	4	13
SNAP			8	5	4	7	17



Cleaning Services

Cleaning Totals April – June 2021

	<i>April</i>	<i>May</i>	<i>June</i>	<i>Q2</i>	<i>2021 Totals</i>	<i>Totals 2020</i>	<i>Totals All Time</i>
<i>Bags of Trash</i>	4832	4257	5373	14,462	24468	34136	66,881
<i>Needles</i>	2399	1743	2225	6,367	13020	24292	42,309
<i>Drug Paraphernalia</i>	1475	1471	1644	4,590	9925	25917	41,705
<i>Bio-hazards cleaned/removed</i>	582	547	694	1,823	3071	5146	10,137
<i>Camps Cleaned - Active</i>	292	361	349	1,002	1851	5829	7,898
<i>Camps Cleaned - Abandoned</i>	116	96	75	287	596	1723	2,646
<i>Contacts made</i>	527	574	704	1,805	2627	5528	9,123
<i>Broken Glass</i>	368	368	334	1,070	1902	3483	6,085
<i>Storm Drains Cleaned</i>	222	188	167	577	955	2557	4,057
<i>Doorways Cleaned</i>	193	162	190	545	1029	2548	4,027
<i>Phone Cleaning Requests</i>	94	92	120	306	498	893	1,493
<i>Email Cleaning requests</i>	53	44	54	151	477	792	1,450
<i>Shopping cart removed</i>	96	84	79	259	356	387	844
<i>Other</i>	228	142	102	472	1140	2377	4,132
<i>Furniture</i>	81	67	101	249	516	1012	1,683
<i>LBS of Trash</i>	75,540	78,720	88,180	242,440	423,436	505,144	1,061,227
Totals	87,098	88,916	100,391	276,405	485,867	621,764	1,265,697

*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

**Breakdown of Trash by Zone: Bags Collected with Percent in District,
April - June 2021**

	<i>April</i>	<i>May</i>	<i>June</i>
Zone 1	213/10%	185/12%	154/12%
Zone 2	526/24%	287/18%	253/16%
Zone 3	503/22%	363/24%	469/30%
Zone 4	412/19%	272/18%	245/16%
Zone 5	323/15%	193/13%	232/15%



Zone 6,7,8	231/10%	203/15%	217/11%
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Graffiti Removal

With our District being the only to require the reporting of square footage, the team has been underreporting in some months.

Incidents* and Square Feet per Month March-May 2021

	<i>April</i>	<i>May</i>	<i>June</i>
<i>Incidents</i>	63	78	67
<i>Square Feet</i>	9,150	13,030	15,990

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.