



## Monthly Report April 2021

### Summary

- CEIC staff convened different groups of neighbors across the District to discuss safety concerns in their area, develop communication plans between stakeholders, and present solutions. Along with leadership, staff also met with the District Attorney's office to identify best practices around reporting criminal activity effectively to address repeat offenders.
- The Safety for All team had 109 dispatches in the month of April, up slightly from March. There were 26 dispatched wellness checks, 9 of which were managed by the Safety Ambassadors and 17 by the Care Team. Of those, 6 were mental health related.
- They connected with 95 different businesses having 186 conversations total with those businesses which has increased since the previous months. Safety Ambassadors are encouraging people to come to our Open House and hand out resource guides to ensure people know when and where to connect with our services and the Oversight Committee.
- They also had 584 conversations with houseless individuals of which 49 were people not previously contacted (down slightly), passing out 990 meals. They are now also passing out information about COVID-19 vaccinations. The meals and vaccine information were provided by our partner the Joint Office of Homeless Services (JOHS).
- The cleaning team cleaned 75,540 pounds of trash in April compared to 79,740 in March and 51,260 pounds in February. With two trucks and employees now out 5 days a week, the average numbers have doubled. They assisted 292 active camps (up from 255) in removing their waste and disposed of 582 biohazards (up from 490). 116 abandoned camps were cleaned which is the same in March. There were 527 contacts made in April which is a big jump from 299 contacts made in March and 186 in February. Dispatches doubled as did proactive cleaning due to the new hires.
- The graffiti team responded to 73 incidents of graffiti in April which includes incidents that took several days and had painting occur overnight during paint out (dispatches were down slightly), with larger quantities remaining notable in Zones 2, 3, and 5. Staff is reviewing the numbers, specifically if quantities are being reported accurately as there have been very positive reports about the first new staff member, the quality of their work, and efforts at proactively addressing incidents. The second new staff person will begin when the new graffiti truck arrives. CEIC staff had anticipated that there would be a second truck mid-April, but it is still pending.



## Safety for All Services

### Incident Reports

There were 5 incident reports submitted in April. Incident levels from our situational protocol\* for these reports are listed below:

- Level 0 - 1
- Level 1 - 2
- Level 2 - 2
- Level 3 - 0
- Level N/A - 0

\*Beginning in August, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

### Engagements

- Below is a summary of engagements with emergency and nonemergency services:

- Non-Emergency Called - 1 (no police response)
- Police Contact - 2
- AMR Contact - 2
- Mental Health Called - 0
- Fire Department – 0

- Dispatches
  - 109 unique dispatch calls in April (94 March 110 in February 85).
  - The team prioritized a few hot spots in the district as a reoccurring task. 26 of those dispatches were wellness checks, the same as March.
  - 31 were presence patrols, the same as previous months.
  - There were 14 dispatches total that resulted in the team asking someone to leave private property.
  - There were 5 calls to ask people to move but the person was on public property.\*
    - \*Our team does not physically move anyone.
  - 22 calls resulted in chaperone services
- Other
  - There were 6 incidents of vandalism reported to the team which is up from last month.
  - 3 abandoned autos were identified.

### Care Team Services

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers,



hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). They also now distribute information on COVID-19 vaccines. This includes up to 50 meals a day. In April this was 990 meals.

### Care Team Engagements

	2021	Jan	Feb	Mar	April	Totals
<b>Health Care</b>						
Medical Appointments scheduled	16	19	18	10	63	
Attended	13	9	14	8	44	
Dental Appointments scheduled			9	0	9	
Attended			6	0	6	
Mental Health Appointments scheduled	10	7	5	4	26	
Attended	9	5	3	4	21	
Case management Appts scheduled			4	4	8	
Attended			3	3	6	
Signed up for OHP	4	1	3	5	13	
Emergency room assistance/follow up	3	2	0	2	7	
Ride 2 Care Scheduled	12	6	14	3	23	
Completed	11	3	9	1	24	
Discussions about D&A treatment	2	2	9	6	19	
Actions taken for D&A treatment (application or assessment)			2	4	6	
<b>Shelter/housing</b>						
Housing interviews (through TPI) VISPDAT	1	0	2	1	4	
Shelter applications submitted	1	2	2	1	6	
Accepted to shelter	1	4	0	1	6	
Entered to shelter	0	3	0	1	4	
Still in	0	2	0	1	3	
Permanent housing	0	0	0	0	0	
<b>Identification/Birth Certificates</b>						
ID / Birth Certificate Requests	2	0	7	10	19	
Appt set	2	0	0	3	5	
Fulfilled getting birth certificate/ID	1	3	3	5	12	
Phones			6	1	7	
SNAP			8	5	13	



**Cleaning Services**

**Cleaning Totals February – April 2021**

	<i>February</i>	<i>March</i>	<i>April</i>	<b>2021 Totals</b>	<b>Totals 2020</b>	<b>Totals All Time</b>
<i>Bags of Trash</i>	2658	3,986	4832	14838	34136	48974
<i>Needles</i>	2490	2,104	2399	9052	24292	33344
<i>Drug Paraphernalia</i>	1965	1,849	1475	6810	25917	32727
<i>Bio-hazards cleaned/removed</i>	387	490	582	1830	5146	6976
<i>Camps Cleaned - Active</i>	223	255	292	1141	5829	6970
<i>Camps Cleaned - Abandoned</i>	89	116	116	425	1723	2148
<i>Contacts made</i>	186	299	527	1349	5528	6877
<i>Broken Glass</i>	205	323	368	1200	3483	4683
<i>Storm Drains Cleaned</i>	85	167	222	600	2557	3157
<i>Doorways Cleaned</i>	126	185	193	677	2548	3225
<i>Phone Cleaning Requests</i>	58	50	94	286	893	1179
<i>Email Cleaning requests</i>	124	55	53	379	792	1171
<i>Shopping cart removed</i>	32	31	96	193	387	580
<i>Other</i>	234	202	228	896	2377	3273
<i>Furniture</i>	89	74	81	348	1012	1360
<i>LBS of Trash</i>	51,260	79,740	75,540	256536	505,144	761680
<b>Totals</b>	<b>60,211</b>	<b>89,926</b>	<b>87,098</b>	<b>29,6560</b>	<b>621,764</b>	<b>918,324</b>

\*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

**Breakdown of Trash by Zone: Bags Collected with Percent in District,  
February – April 2021**

Zone 1	266/10%	284 bags/9%	213/10%
Zone 2	665/25%	850 bags/27%	526/24%
Zone 3	825/31%	756 bags/24%	503/22%
Zone 4	478/18%	662 bags/21%	412/19%
Zone 5	159/6%	252 bags/8%	323/15%
Zone 6,7,8	266/10%	347 bags/11%	231/10%

**Graffiti Removal**



**Incidents\* and Square Feet per Month February - April 2021**

	<b><i>February</i></b>	<b><i>March</i></b>	<b><i>April</i></b>
<b><i>Incidents</i></b>	67	75	73
<b><i>Square Feet</i></b>	16,300	12,150	9,150

\*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.