



Public Report November 2020

Summary

- The Safety for All team had dispatches decrease by half in the month of November, compared to the previous month (which had been the highest number to date in October, at 100). There were 19 presence patrols requested, also down (from 36 in October) and 5 wellness checks (16 in December).
- The Safety for All team focused on reaching out to businesses this month and connected with 123 different businesses having 287 conversations total with those businesses.
- They also had 903 conversations with houseless individuals of which 55 were people not previously contacted. The team noted fewer new camps in the District, down by half from October. Threats against houseless individuals had been a problem the month prior, and reported to the police, were nonexistent in November but our Care Team has faced some aggression.
- Dispatches requesting cleaning services has increased dramatically from 71 in October to 143 in November. The cleaning team cleaned 47,167 incidents in November compared to 56,601 in October. This totaled to 37,982 pounds of trash. The number of needles collected decreased slightly to 1,050 in November compared to 1,903 in October. The number of active camps that were assisted with cleaning bags or waste removal was down to 325 compared to 513 in October. 32% of bags were found in Zone 2 and 26% of bags in Zone 3, which remains consistent with previous months.
- This month there were dramatically larger graffiti incidents, including several graffiti “bombs” (multiple large incidents in a concentrated geographic area, often occurring overnight). Often these incidents are difficult to address because of the various jurisdictions involved (i.e., Multnomah County manages removal on many of the bridges and ODOT on I-84 onramps). Staff continues to problem solve with the City Graffiti Removal Program on how to address this increase as it requires additional city resources.
- The new service provider for graffiti removal, Central City Concern, continues to respond to large number of incidents of graffiti in the District. Incidents of graffiti removal were 82 in November compared to 95 in October, 58 in September and 97 in August, with larger quantities remaining notable in Zones 2, 3, and 5. People continue to utilize the dispatch line with great frequency. Staff is working with Clean Start managers to address concerns on the measurement of total square footage.



Safety for All Services Training

In November the Safety for All team completed a full day training on Trauma Informed Care. First Aid / CPR training will be conducted in the month of December. Due to COVID-19 restrictions, the team will most likely have to postpone Mental Health First Aid / Emotional First Aid training until January, conducted with Cascadia Behavioral Health.

Incident Reports

There were 7 incident reports in the month of October. Incident levels from our situational protocol for these reports are listed below:

- Level 0 - 2
- Level 1 - 3
- Level 2 - 2
- Level 3 – 0

Beginning in August, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

Engagements

- Below is a summary of engagements with emergency and nonemergency services:

Non-Emergency Called – 3 (1 incident where both Police and AMR were called)
Police Contact - 2
AMR Contact - 2
Mental Health Called - 0
Fire Department - 0

- There were 46 unique dispatch calls in November (100 in October and 41 in September). There was a decrease in calls on the weekends. The team prioritized a few hot spots in the district as a reoccurring task. 5 of those dispatches were wellness checks and 19 were presence patrols.
 - There were 3 dispatches total that resulted in the team asking someone to leave private property (compared to 12 in October).
 - There were 5 calls were to ask people to move but the person was on public property. Our team does not physically move anyone. With no “sweeps” occurring, many houseless individuals stayed in one location. This is reflected in the numbers as minimal new camps being logged.
 - In all incidents, 6 people moved on or cleaned up due to the concerns.
- As documented by the Safety for All team, abandoned vehicles continue to increase. Trash decreased in in Zones 4,5 and 7 and increased in 1,2,3 and 6.



Biohazards went down in Zone 4,6, and 7 and up in Zone 1 and 5. They remained the same in Zones 2 and 3.

- There were 2 incidents of vandalism reported to the team resulting in increased presence patrols. The team also documented 9 incidents of vandalism that they observed on their regular routes (compared to 8 incidents in October and 1 incident in September).

Care Team Services

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). This includes up to 50 meals a day.

Engagements

- The Care Team continues to prioritize facilitating online doctor and mental health appointments with Ride 2 Care assisting in taking them to the appointment.
- They continue to follow up with assisting individuals in applying for shelter and housing. They also focused on accessing medical motels, completing VIPDAT (housing survey), and affordable/subsidized housing or transitional housing.

Cleaning Services

The cleaning team cleaned 47,167 incidents in November compared to 56,601 in October and 47,861 in September. This totaled to 37,982 pounds of trash. The number of needles collected slightly decreased to 1,050 in November compared to 1,903 in October and 1,522 in September. The number of active camps that were assisted with cleaning bags or waste removal was at 325 compared to 513 in October and 398. 29% of bags were found in Zone 2 and 28% of bags in Zone 3, which remains consistent with previous months.

Type and Number of Incidents, August – November 2020

Incidents	August	Sept	October	November	Total
Bags of Trash	2929	2383	3167	2466	10945
Needles	4125	1522	1903	1050	8600
Drug Paraphernalia	2252	1393	1875	3516	9036
Biohazards cleaned/removed	481	348	439	287	1555



Camps Cleaned – Active*	419	398	513	325	1655
Camps Cleaned – Abandoned	90	72	87	612	861
Contacts Made	368	399	482	295	1544
Broken Glass	217	198	197	101	713
Storm Drains Cleaned	64	59	81	104	308
Doorways Cleaned	142	106	144	33	425
Phone Cleaning Requests	131	95	48	32	306
Email Cleaning requests	35	40	71	143	289
Shopping Cart removed	21	13	30	88	152
Other	209	147	157	45	558
Furniture	107	78	107	88	380
LBS of Trash	43,180	40,610	47,300	37,982	16,9072
Total Incidents	54,770	47,861	56,601	47,167	206,399

*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.



Breakdown of Trash by Zone: Bags Collected with Percent in District, August – November 2020

Zone	August	September	October	November
1	176 bags/6%	168 bags/7%	317 bags/10%	272 Bags/11%
2	791 bags/27%	668 bags/28%	918 Bags/29%	789 Bags/32%
3	966 bags/ 33%	691 bags/29%	887 Bags/28%	642 Bags/26%
4	528 bags/18%	452 bags/19%	633 bags/20%	419 Bags/17%
5	205 bags/ 8%	238 bags/10%	222 bags/7%	172 Bags/7%
6,7,8	141 bags/9%	166 bags/7%	190 bags/6%	172 Bags/7%

Graffiti Removal

The Graffiti Removal team continues to respond to the large incidents of graffiti in the District. There have been larger quantities across the District, with “graffiti bombs” occurring more regularly. Incidents of graffiti removal that were called in or emailed to the team were 99 in November compared to 95 in October and 58 in September, with larger quantities in Zones 2, 3, and 5. There are some concerns about the measurement of the total square footage being addressed and staff is working closely with the Clean Start team to ensure that numbers adequately reflect the totals.

Incidents* and Square Feet per Month August – November 2020

	August	September	October	November
Incidents	97	58	95	82
Square Feet	21,550	Not tracked	Under review	Under review

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.



Graffiti Incidents Cleaned by Zone in August – November 2020

Zones	# of Incidents August	# of Incidents September	# of Incidents October	# of Incidents November
Zone 1	4	6	12	14
Zone 2	17	7	21	22
Zone 3	26	19	16	15
Zone 4	22	6	9	2
Zone 5	10	18	21	16
Zone 6	11	1	5	9
Zone 7	7	0	6	4
Zone 8	0	0	2	0