



Monthly Report August 2021

Summary

- In Mid-August our Safety for all team expanded their service hours. Our Safety for All team is now available 24 hours a day Monday through Friday. On Saturday and Sunday, our Safety for All Team is available all day and night except 8:30 AM-Noon. Due to these increased hours our Safety for All Team has hired 4 additional Safety Ambassadors including an assistant lead Safety Ambassador.
- The Safety for All team had 180 dispatches, up from 153 in July. The Safety for All team saw a large spike in wellness checks due to the extreme heat in the month of August. There were 76 dispatched wellness checks, up from 56 in July. Of those, 11 were mental health-related which is down from 22 in July. 71 unique businesses called or emailed to request safety services.
- The team spoke to 227 individual businesses and had a total of 481 conversations with those 227 businesses. This is an increase from last month where they connected with 167 different businesses and had a total of 323 conversations with those businesses.
- Vector control is becoming an increasing issue for people living outside. We have reached out to both the City of Portland and Multnomah County for support with vector control but have not yet found a solution.
- The number of abandoned autos increased significantly this month with 8 reported. Last month the team reported 1.
- The Safety for All team also had 899 conversations with houseless individuals of which 93 were people not previously contacted, passing out 755 meals. They continue to pass out information about COVID-19 vaccinations. The meals and vaccine information are provided by our partner the Joint Office of Homeless Services (JOHS). The Care Team continues to focus on getting people ID's, birth certificates, and SNAP benefits as well as connecting them with medical and mental health care as foundational steps prior to housing and/or shelter.
- The cleaning team removed 101,540 pounds of trash in August or 7,325 bags. This breaks a monthly record of pounds of trash removed. The amount of furniture collected is on an upward trend, pointing to an increase in illegal dumping in the district.
- Of the trash removed, 12,358 pounds or 520 bags were from the Ground Score GLITTER program, which provided informal work opportunities to 36 people. Clean-up programs assisted active camps 665 times (up from June which was 564) in removing their waste and disposed of 664 biohazards. 202 abandoned camps were cleaned which is up from July with 170 abandoned camps cleaned. There were



757 contacts made in August with 195 business contacts and 562 houseless contacts. The team responded to 108 dispatches this month.

- The graffiti team responded to 119 incidents of graffiti in August (up 32% from last month with 90 incidents removed in July). The team removed 38,595 square feet of graffiti up 70% from last month with 22,670 square feet removed.

Safety for All Services

Incident Reports

There were 8 incident reports submitted in August, which remains the same as last month. Incident levels from our situational protocol* for these reports are listed below:

- Level 0 - 2
- Level 1 - 4
- Level 2 - 2
- Level 3 - 0
- Level N/A - 0

The level 1 incidents included:

- Our Safety for All team witnessing vandalism
- Two instances of Non-Emergency Police involvement due to trespassing
- 911 called due to an individual being verbally violent and threatening pedestrians

The level 2 incidents included:

- A potential overdose with emergency medical called
- A mental health crisis where Project Respond assistance was called; Project Respond requested AMR help for hospital admittance

*Beginning in August 2020, CEIC requested that the situational protocol be tracked to reflect the de-escalation techniques utilized whether the team was engaged directly in the incident or not.

Engagements

- Below is a summary of engagements with emergency and non-emergency services:

- Non-Emergency Called - 5
- Police Contact - 1
- AMR Contact - 3
- Mental Health Called – 1
- Fire Department - 0



- Dispatches
 - 180 unique dispatch calls in August (153 in July, 146 in June, 93 in May).
 - 76 of those dispatches were wellness checks and 11 were mental health-related.
 - 57 were presence patrols, up from July which had 23.
 - There were 6 dispatches total that resulted in the team asking someone to leave private property.
 - There were 8 total calls to ask people to move but in 2 cases the person was not there when our team arrived.*
 - *Our team does not physically move anyone.
 - 5 calls resulted in chaperone services.

Care Team Services

The Care Team continued to distribute supplies daily offered by the Joint Office of Homeless Services (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks. They also continue to distribute information on COVID-19 vaccines. They distribute up to 50 meals a day, this month they distributed 755 meals total.

Care Team Engagements 2021

	2021	Jan	Feb	Mar	April	May	June	July	Aug.	Totals
Health Care										
<i>Medical Appointments scheduled</i>		16	19	18	10	10	18	19	23	133
<i>Attended</i>		13	9	14	8	6	12	15	14	91
<i>Dental Appointments scheduled</i>		0	0	9	0	2	4	2	4	21
<i>Attended</i>		0	0	6	0	2	3	0	1	12
<i>Mental Health Appointments scheduled</i>		10	7	5	4	0	1	4	3	34
<i>Attended</i>		9	5	3	4	0	0	3	2	26
<i>Case management Appts scheduled</i>				4	4	6	5	5	3	27
<i>Attended</i>				3	3	5	5	4	2	22
<i>Signed up for OHP</i>		4	1	3	5	0	3	0	3	19
<i>Emergency room assistance/follow up</i>		3	2	0	2	0	2	2	5	16
<i>Ride 2 Care Scheduled</i>		12	6	14	3	0	2	2	4	31
<i>Completed</i>		11	3	9	1	0	1	1	0	26
<i>Discussions about D&A treatment</i>		2	2	9	6	5	7	2	4	37
<i>Actions taken for D&A treatment (application or assessment)</i>		0	0	2	4	1	1	0	5	13



Shelter/housing									
Housing interviews (through TPI)									
VISPDAT	1	0	2	1	0	0	0	0	4
Shelter applications submitted	1	2	2	1	1	0	2	1	10
Accepted to shelter	1	4	0	1	0	0	4	0	10
Entered to shelter	0	3	0	1	0	0	4	0	8
Still in	0	2		1	0	0	2	0	5
Permanent housing	0	0	0	0	0	0	0	0	0
Identification/Birth Certificates									
ID / Birth Certificate Requests	2	0	7	10	10	6	6	6	47
Appt set	2	0	0	3	2	4	5	7	23
Fulfilled getting birth certificate/ID	1	3	3	5	6	1	4	4	27
Supporting in acquiring phones			6	1	6	4	0	4	21
SNAP			8	5	4	7	6	5	35

Cleaning Services

Cleaning Totals June – August 2021

	June	July	August	Annual Totals to Date 2021 (Jan-Aug.)	Annual Totals 2020 (Jan-Dec)	Totals All Time
Bags of Trash	5373	8459	7325	40252	34136	82,665
Needles	2225	2571	3253	18844	24292	48,133
Drug Paraphernalia	1644	2061	2790	14776	25917	46,556
Bio-hazards cleaned/removed	694	728	664	4463	5146	11,529
Camps Cleaned - Active	349	564	665	3080	5829	9,127
Camps Cleaned - Abandoned	75	170	202	968	1723	3,018
Contacts made** - houseless	N/A	N/A	562	562	N/A	562



<i>Contacts made** - business</i>	N/A	N/A	195	195	N/A	195
<i>Total Contacts made</i>	704	718	757	4102	5528	10,598
<i>Broken Glass</i>	334	484	541	2927	3483	7,110
<i>Storm Drains Cleaned</i>	167	183	200	1338	2557	4,440
<i>Doorways Cleaned</i>	190	200	226	1455	2548	4,453
<i>Phone Cleaning Requests</i>	120	47	40	585	893	1,580
<i>Email Cleaning requests</i>	54	61	30	568	792	1,541
<i>Shopping cart removed</i>	79	90	103	549	387	1,037
<i>Other</i>	102	74	90	1304	2377	4,296
<i>Furniture</i>	101	113	129	758	1012	1,925
<i>LBS of Trash</i>	88,180	79,900	101,540	604,876	505,144	1,242,667
Totals	100,391	96,423	10,447	592,737	621,764	1,372,567

*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

** Starting in August 2021 the cleaning team has separated contacts with houseless and business. Prior to this, all contacts were totaled together.

Breakdown of Trash by Zone: Bags Collected with Percent in District, June – August 2021

	<i>June</i>	<i>July</i>	<i>August</i>
Zone 1	154/12%	129/10%	124/9%
Zone 2	253/16%	238/18%	192/13%
Zone 3	469/30%	464/36%	527/36%
Zone 4	245/16%	201/16%	264/18%
Zone 5	232/15%	119/10%	170/12%



Zone 6,7,8	217/11%	126/10%	170/12%
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Graffiti Removal

With our District being the only to require the reporting of square footage, the team has been underreporting in some months.

Incidents* and Square Feet per Month June - August 2021

	<i>June</i>	<i>July</i>	<i>August</i>
<i>Incidents</i>	67	90	119
<i>Square Feet</i>	15,990	22,670	38,595

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatch.