



Monthly Report April 2022

Highlights from April 2022:

- The Safety for All team responded to 202 dispatches from 95 unique businesses.
- Lead Safety Ambassador Christian Rallison attended an Urban Best Practices Trip to Nashville, TN, and learned about their strategies to address houselesses & mental health support.
- The Care team supported 3 people applying to permanent housing in April. The team spent 12 hours working on case management involving housing & shelter support this month.
- The cleaning team removed 94,320 pounds of trash & 2,216 needles. The Central City Concern team continues to find hiring challenging. Of a contracted 242, 107 shifts were missed in April, 48 shifts were missed in March, 63 shifts were missed in February, and in January 92 shifts were missed.
- The Ground Score GLITTER program collected 26,984 lbs or 570 bags this month.
- CEIC & Ground Score Staff met with Metro RID Patrol this month to talk about RID assisting with hauling GLITTER generated trash.
- This month, the team removed 85 instances of graffiti resulting in 12,310 square feet of graffiti removed. This month CEIC & CCC staff began hearing about more instances of unaffiliated individuals covering graffiti, sometimes without checking with property owners.
- In April Central Eastside Together Staff:
 - Hired new Administrative Assistant Viridiana Rivera.
 - Continued to meet weekly with the Mayor's office and representatives from Impact Reduction Program, Office of Civic Life, and the Neighborhood Response team among other stakeholders.
 - Participated & coordinated testimony for First & Second Draft Contract Readings with City of Portland for Central Eastside Together renewal, resulting in CET being renewed in a unanimous vote!
 - Co-hosted SOLVE Community Cleanup at Revolution Hall.



Safety for All Services

Incident Reports

There were 12 incident reports submitted in April, 24 in March, and 18 in February. Incident levels from the situational protocol* for these reports are listed below:

- Level 0 - 1
- Level 1 - 6
- Level 2 - 5
- Level 3 - 0
- Level N/A - 0

Additional Incident reports from businesses in the CEID with separate NWE Contracts: 25.

Engagements

- Engagements with emergency and non-emergency services:
 - Non-Emergency Called - 9
 - Police Contact - 3
 - AMR Contact - 5
 - Mental Health Called - 0
 - Fire Department - 1
 - Union Pacific - 1 (Portland Rail Authority)

- Dispatches
 - 202 unique dispatch calls.
51 of those dispatches were wellness checks and 9 were mental health-related.
 - 76 were presence patrols.*
 - There were 5 dispatches that resulted in the team asking someone to leave private property.**
 - 5 calls resulted in chaperone service requests.

**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*

Care Team Engagements January 2022 - April 2022

Health Care	April	March	February	January
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Medical Appointments scheduled	0	14	5	9
Attended	0	5	3	5
Dental Appointments scheduled	4	1	1	1
Attended	2	0	0	0
PCP/New Patient Appointments scheduled	1	0	1	0
Attended	0	0	0	0
Emergency Room assistance/follow up	2	1	3	2
Ride 2 Care Scheduled	1	1	0	1
Attended	0	0	0	0
Street Doctor /Portland Street Medicine	2	5	0	2
Mental Health (MH)	April	March	February	January
Discussion about MH Needs	55	89	68	52
MH Appointments scheduled	2	5	4	4
Attended	2	3	4	3
MH referral attempts (called to schedule)	0	0	6	1
Successful MH referrals	0	0	1	0
Assisted to Urgent walk-in	0	0	1	0
Called police for MH situation	1	0	1	1
Police came out to MH situation	1	2	2	0
MultCo MH Crisis Line calls	0	1	1	0
Project Respond came out	1	0	1	0
Resolved MH crisis w/o assistance	9	20	9	8
Drug & Alcohol (D&A) Treatment	April	March	February	January
D&A Discussions	31	37	33	32
D&A Actions (called, meeting etc)	0	4	0	0



Entered D&A Treatment	0	4	3	7
Facilitated outpatient Tx session	0	0	0	0
Housing	April	March	February	January
Discussed shelter options	20	39	29	39
TPI Shelter referrals submitted	0	0	0	0
Other shelter applications submitted (phone inquiries)	11	14	9	14
Housing Interviews (VAT/VI-SPDAT)	3	3	1	5
211	3	6	2	3
Call to Safety	0	0	0	0
Accepted to shelter	2	0	2	0
Shelter Placements	2	0	2	0
Permanent housing applications	0	0	2	7
Housing placements	0	1	3	5
Transitional Housing Applications	3	7	N/A	N/A
Transitional Placements	3	7	N/A	N/A
Resource Connections	April	March	February	January
Health Insurance	0	1	0	0
ID/Birth Certificate	1	2	1	2
Transportation pass	1	1	0	0
SSI/SSDI applications	0	1	2	2
Employment discussions	12	5	9	7
Employment applications	0	0	0	0
Employed	0	0	0	0
Phone application	0	2	2	8
Snap application	0	3	3	6
Glasses application	0	0	0	0
Veterans program sign-ups	0	0	0	1
Court-related appointments	1	1	2	2
Meals supplied	896	921	823	452



Cleaning Services

Cleaning Totals January 2022-April 2022

	April	March	February	January
LBS of Trash	94,320	98,200	63,170	69,620
Bags of Trash	5,069	5,464	4,272	4,268
Needles	2,216	6,399	1,324	2783
Drug Paraphernalia	1,503	2,851	767	1225
Bio-hazards cleaned/removed	404	582	410	402
Camps Cleaned* - Active	317	308	388	447
Camps Cleaned - Abandoned	322	309	190	234
Contacts made (Houseless)	436	471	311	332
Contacts made (Business)	263	300	410	302
Total Contacts made	699	771	721	634
Broken Glass	261	244	205	302
Storm Drains Cleaned	164	173	172	228
Doorways Cleaned	281	186	169	237
Phone Cleaning Requests	126	191	66	176
Email Cleaning requests	133	141	38	100
Shopping cart removed	58	64	50	68
Other	42	82	23	51
Furniture	69	115	86	12

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

**In December we reevaluated this metric for accuracy and effectiveness.



Trash by Zone

Bags Collected with Percent in District

January 2022 - April 2022

	April	March	February	January
Zone 1	13%	13%	10%	11%
Zone 2	19%	14%	13%	25%
Zone 3	21%	24%	28%	26%
Zone 4	18%	16%	19%	17%
Zone 5	19%	20%	18%	15%
Zone 6,7,8	10%	13%	12%	6%

Graffiti Removal

The reporting of square footage rather than just the number of incidents is fairly new to the Clean Start team's operations. This may have led to underreporting in the past.

Incidents* and Square Feet per Month

January 2022 - April 2022

	April 2022	March	February	January
Incidents	85	75	92	75
Square Feet	12,310	12,150	83,070	32,520

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatch.