



## Monthly Report January 2021

### Summary

- The Safety for All team had 85 dispatches in the month of January, up from December slightly. There were 36 dispatched wellness checks, which continues to double each month, demonstrating that people are learning more about how to utilize Central Eastside Together services effectively as well as the need for outreach services in the community.
- They connected with 113 different businesses having 271 conversations total with those businesses which remains consistent. They will be passing out the Communications Packet moving forward to ensure people know when and where to connect with our services and the Oversight Committee.
- They also had 656 conversations with houseless individuals of which 32 were people not previously contacted, passing out 542 meals. This consistent with the average amount per month.
- The cleaning team cleaned 49,996 pounds of trash in January compared to 61,140 pounds of trash in December. They assisted 371 active camps in removing their waste and disposed of 371 biohazards (the number has been verified).
- The number of needles remained the same at 2,059. The number of active camps that were assisted with cleaning bags or waste removal was at 371, consistent with the previous month. 28% of bags were found in Zone 2 and 31% in Zone 3, which remains consistent with previous months as well.
- Incidents of graffiti removal were 72 in January, which is around the same as December (77), with larger quantities remaining notable in Zones 2, 3, and 5. People continue to utilize the dispatch line or email with great frequency and team works to respond between 2-4 days on average due to a high demand. The team had some staffing shortages in the month of January and are currently training a new staff person. They will begin to dedicate 2-3 days a month to proactive paint outs.



## **Safety for All Services Training**

The Safety for All team had to cancel all trainings due to COVID-19 restrictions in the months of December and January. They are planning to conduct First Aid / CPR training and Mental Health First Aid / Emotional First Aid training in February, conducted with Cascadia Behavioral Health.

## **Incident Reports**

There were 8 incident reports in the month of January. Incident levels from our situational protocol\* for these reports are listed below:

- Level 0 - 2
- Level 1 - 5
- Level 2 - 0
- Level 3 - 0
- Level N/A – 1

\*Beginning in August, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

## **Engagements**

- Below is a summary of engagements with emergency and nonemergency services:  
  
Non-Emergency Called - 5 (4 police did not come or told us not to wait)  
Police Contact - 1  
AMR Contact - 0  
Mental Health Called - 0  
Fire Department – 0
- There were 85 unique dispatch calls in January (71 in December). The team prioritized a few hot spots in the district as a reoccurring task. 36 of those dispatches were wellness checks and 26 were presence patrols.
  - There were 9 dispatches total that resulted in the team asking someone to leave private property.
  - There were 2 calls were to ask people to move but the person was on public property. Our team does not physically move anyone.
- There were 3 incidents of vandalism reported to the team. The team documented 0 incidents of vandalism that they observed on their regular routes and 0 abandoned autos.



**Care Team Services**

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). This includes up to 50 meals a day. In January this was 542 meals.

**Engagements**

- The Care Team continues to prioritize facilitating online doctor and mental health appointments with Ride 2 Care assisting in taking them to the appointment.
- They signed up 4 people for OHP, scheduled 16 medical appointments and 10 mental health appointments.
- They continue to follow up with assisting individuals in applying for shelter and housing including 1 VISPDAT (housing survey) though TPI and 1 shelter application submitted.

**Cleaning Services**

The cleaning team cleaned 59,325 incidents in January compared to 70,105 incidents in December and 47,167 incidents in November. This included 49,996, down from 61,140 pounds of trash. The number of needles remained similar to December (2,059) compared to 1,050 in November. The number of active camps that were assisted with cleaning bags or waste removal was at 371 compared to 378 (325 in November). 28% of bags were found in Zone 2 and 31% of bags in Zone 3, which remains consistent with previous months.

**Type and Number of Incidents, October 2020 – January 2021**

<b>Incidents</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Total</b>
<b>Bags of Trash</b>	3167	2466	3151	3362	<b>12146</b>
<b>Needles</b>	1903	1050	2093	2059	<b>7105</b>
<b>Drug Paraphernalia</b>	1875	3516	1590	1521	<b>8502</b>
<b>Biohazards cleaned/removed</b>	439	287	333	371	<b>1430</b>
<b>Camps Cleaned – Active*</b>	513	325	378	371	<b>1587</b>



<b>Camps Cleaned – Abandoned</b>	87	612	90	104	<b>893</b>
<b>Contacts Made</b>	482	295	289	337	<b>1403</b>
<b>Broken Glass</b>	197	101	230	304	<b>832</b>
<b>Storm Drains Cleaned</b>	81	104	103	126	<b>414</b>
<b>Doorways Cleaned</b>	144	33	118	173	<b>468</b>
<b>Phone Cleaning Requests</b>	48	32	80	84	<b>244</b>
<b>Email Cleaning requests</b>	71	143	105	147	<b>466</b>
<b>Shopping Cart removed</b>	30	88	47	34	<b>199</b>
<b>Other</b>	157	45	253	232	<b>687</b>
<b>Furniture</b>	107	88	105	104	<b>404</b>
<b>LBS of Trash</b>	47,300	37,982	61,140	49,996	<b>196,418</b>
<b>Total Incidents</b>	<b>56,601</b>	<b>47,167</b>	<b>70,105</b>	<b>59,325</b>	<b>233,198</b>

\*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

**Breakdown of Trash by Zone: Bags Collected with Percent in District, October 2020 – January 2021**

<b>Zone</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>January</b>
<b>1</b>	317 bags/10%	272 Bags/11%	284 bags/9%	267/8%
<b>2</b>	918 Bags/29%	789 Bags/32%	850 bags/27%	943/28%



<b>3</b>	887 Bags/28%	642 Bags/26%	756 bags/24%	1042/31%
<b>4</b>	633 bags/20%	419 Bags/17%	662 bags/21%	638/19%
<b>5</b>	222 bags/7%	172 Bags/7%	252 bags/8%	169/5%
<b>6,7,8</b>	190 bags/6%	172 Bags/7%	347 bags/11%	303/9%

### Graffiti Removal

The Graffiti Removal team continues to respond to the large incidents of graffiti in the District, with large numbers of incoming calls (84) and emails (147) taking up the majority of their time, with the largest occurrences continuing to be in Zones 2, 3, and 5. November was fewer square feet with multiple smaller incidents being addressed. The wetter weather also limited quantities.

### Incidents\* and Square Feet per Month October 2020 – January 2021

	October	November	December	January
<b>Incidents</b>	103	82	79	72
<b>Square Feet</b>	23,815	8,300	10,325	12,310

\*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.

### Graffiti Incidents Counted by Zone in October 2020 – January 2021

Zones	# of Incidents October	# of Incidents November	# of Incidents December	# of Incidents January
Zone 1	12	15	4	7
Zone 2	22	22	11	11
Zone 3	18	16	17	15
Zone 4	12	2	7	7
Zone 5	21	20	19	23
Zone 6	5	6	3	1



Zone 7	7	4	7	7
Zone 8	0	0	9	1