



## Public Report August 2020

### Summary

- With hot weather, the COVID-19 public health crisis, and ongoing protests the month of August continued to be a challenging month for the community overall.
- The Safety for All team focused on wellness checks with the houseless community, handing out water, Gatorade, snacks, and meals. Houseless individuals began to contact the dispatch line for assistance with safety concerns. The Safety team passed out more bags for the cleaning teams to pick up trash on their regular routes.
- Overall, Safety for All team had 99 conversations with 51 businesses in the District. They received 52 dispatches and had contact with 1,473 unhoused residents and 20 residents. They noted less new camps in the District and less movement of existing camps.
- The cleaning team cleaned 54,770 incidents in August. In August this totaled to 43,180 pounds of trash. The number of needles doubled from 2,060 in July to 4,125 in August. The amount of active camps that were assisted with cleaning bags or waste removal was at 419 compared to 702 in July and 958 in June. 33% of trash bags or 966 bags of trash, including the largest number of needles found regularly, continue to be consistently in Zone 3.
- Incidents of graffiti removal were 97 in August compared to 167 in July and 155 in June, totaling 21,550 square feet with larger quantities in Zones 3 and 4. Opposite of the previous month, the number of self-generated incidents went down and there was an increase in emails or calls requesting service.

### Safety for All Services

#### Training

In August for training consisted of cultural diversity awareness, basic American Sign Language (ASL), and ongoing conflict resolution/de-escalation. All but one team member received four hours of ongoing training in the month of August.

#### Incident Reports

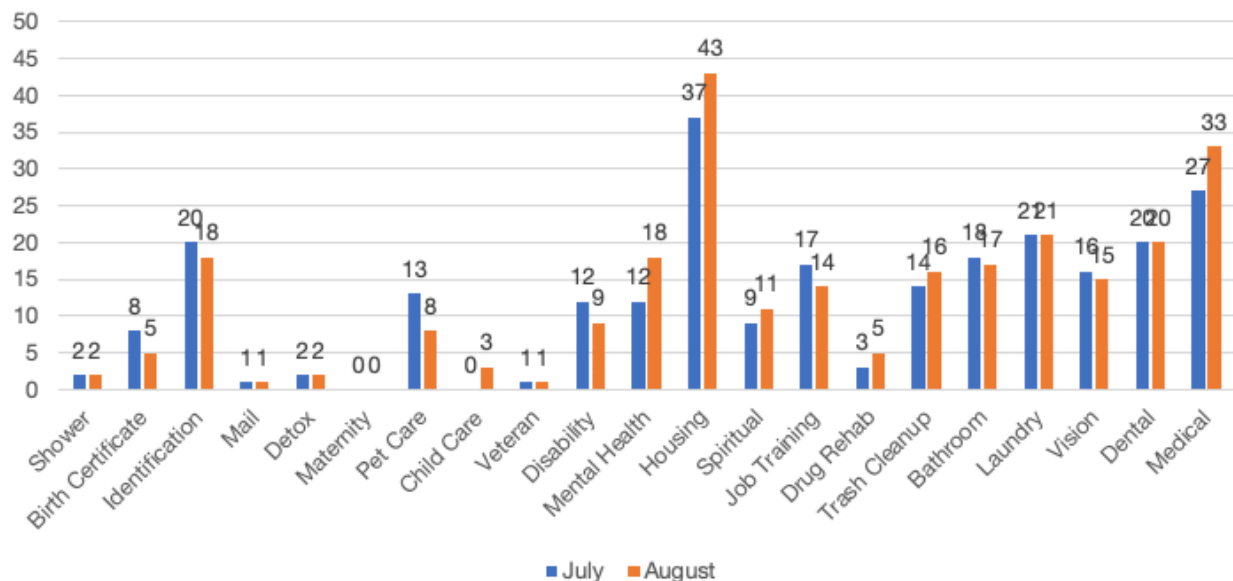
There were 2 incident reports in the month of August. Non-Emergency was called 3 times and the team had 1 police contact. There was 1 call to 911 for AMR/emergency medical and 1 call to the fire department. One incident report was Level 3 of the situational protocol as the threat of a gun was on the scene. The police were called and the Safety for All team did not go to the scene.



## Engagements

- There were 54 unique dispatch calls in August (52 in July 72 in June 56 in May and 57 in April). The team prioritized a few hot spots in the district as a reoccurring task. 9 of those dispatches were wellness checks.
- There were 11 dispatches total that resulted in the team asking someone to leave private property. There were an additional 4 calls to ask people to leave private property, but by time they arrived, no one was there anymore. Finally, 3 calls were to ask people to move but the person was on public property, which remains much lower than when COVID-19 first began. Our team does not physically move anyone. With no “sweeps” occurring, many houseless individuals stayed in one location. This is reflected in the numbers as minimal new camps being logged.
- Other tasks included presence patrols; biohazard documentation/picking up needles; some verbal altercations happening between houseless individuals; check ins with businesses that had vandalism the night before; and checking on what people perceived to be abandoned vehicles.
- The Safety Ambassadors had 99 conversations with 51 businesses in August. In addition, they spoke with 20 sheltered residents and 0 guests. 1 chaperone was conducted.
- In total, there were 1,309 points of contacts with houseless individuals compared to 1430 in July and 1,447 in June. The team connected with 54 people living outside that had not been engaged with previously.

Services Requested by Houseless July and August 2020





**Care Team Services**

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). This includes 50 meals a day. The team also supported United Gospel Mission in distributing food when they had a gap in service. The new Care Coordinator will begin September 8<sup>th</sup> and the team is focused on preparing for their start date.

**Engagements**

- The Care Team continues to prioritize facilitating online doctor and mental health appointments with Ride 2 Care assisting in taking them to the appointment.
- They continue to follow up with assisting individuals in applying for shelter and housing. They also focused on accessing medical motels, completing VIPDAT (housing survey), and affordable/subsidized housing or transitional housing.

**Cleaning Services**

In August the cleaning team responded to 54,770 compared to 56,455 incidents of trash in July and 59,108 incidents in June. Of this, 43,180 was pounds of trash. The number of needles in August increased dramatically to 4,125 from 2060 in July. 419 active camps were assisted with cleaning supplies, compared to 702 in July and 958 in June.

**Type and Number of Incidents, May 2020-August 2020**

<b>Incidents</b>	<b>May 2020</b>	<b>June 2020</b>	<b>July 2020</b>	<b>August 2020</b>	<b>Totals</b>
<b>Bags of Trash</b>	2596	3497	3260	2929	<b>12,282</b>
<b>Needles</b>	2150	2664	2060	4125	<b>10,999</b>
<b>Drug Paraphernalia</b>	2314	2956	2468	2252	<b>9,990</b>
<b>Biohazards cleaned/removed</b>	448	454	558	481	<b>1,941</b>
<b>Camps Cleaned – Active*</b>	724	958	702	419	<b>2,803</b>
<b>Camps Cleaned – Abandoned</b>	83	129	100	90	<b>402</b>
<b>Contacts Made</b>	525	937	651	368	<b>2,481</b>



<b>Broken Glass</b>	271	773	502	217	<b>1,763</b>
<b>Storm Drains Cleaned</b>	298	535	306	64	<b>1,203</b>
<b>Doorways Cleaned</b>	287	768	313	142	<b>1,510</b>
<b>Phone Cleaning Requests</b>	61	69	79	131	<b>340</b>
<b>Email Cleaning requests</b>	105	104	28	35	<b>272</b>
<b>Shopping Cart removed</b>	10	18	29	21	<b>78</b>
<b>Other</b>	194	176	195	209	<b>774</b>
<b>Furniture</b>	60	90	104	107	<b>361</b>
<b>LBS of Trash</b>	36,276	44,980	45,100	43,180	<b>16,9536</b>
<b>Total Incidents</b>	<b>46,402</b>	<b>59,108</b>	<b>56,455</b>	<b>54,770</b>	<b>216,735</b>

\*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

**Breakdown of Trash by Zone: Bags Collected with Percent in District, November 2019-July 2020**

<b>Zone</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>
<b>1</b>	94 bags/4%	94 bags/4%	454 bags/13%	260 bags/8%	176 bags/6%
<b>2</b>	611 bags/26%	611 bags/26%	769 bags/22%	717 bags/22%	791 bags/27 %
<b>3</b>	728 bags/31%	728 bags/31%	944 bags/27%	1076 bags/33%	966 bags/ 33%



<b>4</b>	235 bags/10%	235 bags/10%	595 bags/17%	619 bags/19%	528 bags/18 %
<b>5</b>	188 bags/8%	188 bags/8%	280 bags/8%	197 bags/6%	205 bags/ 8%
<b>6,7,8</b>	493 bags/21%	493 bags/21%	455 bags/13%	391 bags/12%	141 bags/9%

**Graffiti Removal Services**

In August, the Graffiti Removal team identified 97 incidents of graffiti compared to 167 in July, 155 incidents in June, and 95 in May. Larger incidents of graffiti are being addressed by the City Graffiti Removal program and the graffiti team is prioritizing dispatches.

**Incidents\* and Square Feet per Month May – August 2020**

	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>
<b>Incidents</b>	95	155	167	97
<b>Square Feet</b>	14,884	26,198	23,593	21,550

\*Incidents include tags that are identified during proactive response by GRS, or reactive in the form of a dispatches.

**Graffiti Incidents Cleaned by Zone in August 2020**

<b>Zones</b>	<b># of Incidents</b>
Zone 1	4
Zone 2	17
Zone 3	26
Zone 4	22
Zone 5	10
Zone 6	11
Zone 7	7
Zone 8	0