



Monthly Report September 2022

Highlights from September 2022:

- The Safety for All team responded to 215 dispatches from 89 unique businesses.
- The Care team supported 6 people applying to permanent housing. The team spent 35 hours working on case management involving housing & shelter support this month.
- The Safety and Care teams were fully staffed this month and participated in team building exercises and training about business contact methods
- The cleaning team removed 69,360 pounds of trash & 1,600 needles. The cleaning team filled all positions as of this month.
- The Ground Score GLITTER program collected 9,563 lbs or 296 bags this month.
- All service providers and staff observed a spike in new camps and camp impact this month, in addition to increased communication from businesses.

In September, Central Eastside Together Staff:

- Continued to onboard new staff and complete training on Central Eastside Together programs, partners, and processes.
- Volunteered at September Graffiti Paint Out Event.
- Held the quarterly care coordinator check-in meeting with the Lead Care Coordinator, ensuring that the team is supported and discussed metrics, reporting, and future improvements to care services.
- Presented at Travel Portland network event held in the Central Eastside to promote the District as a tourist destination and increase awareness of business, arts, and cultural communities with local partners.
- Collected and distributed to the Grant committee the Fall/Winter 2022 round of Community Grant Applications.
- Met with the stakeholders behind the Bioswales Stewardship Program to plan for fall and winter maintenance, starting work that the Bureau of Environmental Services had been unable to complete previously.
- Continued to meet regularly with the Mayor's office and representatives from the Impact Reduction Program, Office of Civic Life, and the Neighborhood Response team, among other stakeholders.

Safety for All Services



Incident Reports

There were xx incident reports submitted in September. Incident levels from the situational protocol for these reports are listed below:

- Level 0 - 5
- Level 1 - 4
- Level 2 - 3
- Level 3 - 0
- Level N/A - 0

Engagements

- Engagements with emergency and non-emergency services:
 - Non-Emergency Called - 2
 - Police Contact - 4
 - AMR Contact - 1
 - Mental Health Called - 3
 - Fire Department - 0
 - Union Pacific - 0
 - Animal Control - 0
 - Parking Enforcement - 2

- Dispatches
 - o 215 unique dispatch calls.
 - o 78 of those dispatches were wellness checks and 14 were mental health-related.
 - o 38 were presence patrols.*
 - o There were 44 dispatches that resulted in the team asking someone to leave private property.**
 - o 1 call resulted in chaperone service requests.

**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*

**Care Team Engagements
January 2022 - September 2022**

Health Care	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Medical	6	4	3	2	8	0	14	5	9



Appointments scheduled									
Attended	1	2	0	1	2	0	5	3	5
Dental Appointments scheduled	1	0	0	0	0	4	1	1	1
Attended	0	0	0	0	0	2	0	0	0
PCP/New Patient Appointments scheduled	0	0	1	0	0	1	0	1	0
Attended	0	0	0	0	0	0	0	0	0
Emergency Room assistance/follow up	2	3	1	1	3	2	1	3	2
Ride 2 Care Scheduled	0	0	0	1	0	1	1	0	1
Attended	0	0	0	1	0	0	0	0	0
Street Doctor /Portland Street Medicine	2	7	10	3	1	2	5	0	2
Mental Health (MH)	Sept.	Aug	July	June	May	April	March	February	January
Discussion about MH Needs	55	54	102	75	88	55	89	68	52
MH Appointments scheduled	1	2	3	4	2	2	5	4	4
Attended	0	1	2	3	1	2	3	4	3
MH referral attempts (called to schedule)	0	0	1	0	0	0	0	6	1
Successful MH	0	0	0	0	0	0	0	1	0



referrals									
Assisted to Urgent walk-in	0	0	1	0	0	0	0	1	0
Called police for MH situation	1	2	0	0	0	1	0	1	1
Police came out to MH situation	0	1	0	0	2	1	2	2	0
MultCo MH Crisis Line calls	3	2	0	1	4	0	1	1	0
Project Respond came out	0	0	0	1	2	1	0	1	0
Resolved MH crisis w/o assistance	7	11	31	14	12	9	20	9	8
Drug & Alcohol (D&A) Treatment	Sept.	Aug.	July	June	May	April	March	February	January
D&A Discussions	25	25	41	16	36	31	37	33	32
D&A Actions (called, meeting etc)	0	0	2	0	0	0	4	0	0
Entered D&A Treatment	0	0	1	0	3	0	4	3	7
Facilitated outpatient Tx session	0	1	0	0	0	0	0	0	0
Housing	Sept.	Aug.	July	June	May	April	March	February	January
Discussed shelter options	32	25	31	27	36	20	39	29	39
TPI Shelter referrals submitted	6	2	0	5	5	0	0	0	0



Other shelter applications submitted (phone inquiries)	4	11	8	5	6	11	14	9	14
Housing Interviews (VAT/VI-SPDAT)	0	0	3	0	2	3	3	1	5
211	3	3	3	8	2	3	6	2	3
Call to Safety	3	1	0	0	0	0	0	0	0
Accepted to shelter	4	6	0	2	1	2	0	2	0
Shelter Placements	2	6	0	2	0	1	0	0	0
Permanent housing applications	0	1	0	4	0	0	0	2	7
Housing placements	1	2	1	2	1	0	1	3	5
Transitional Housing Placements	1	2	1	5	1	3	3	N/A	N/A
Resource Connections	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Health Insurance	0	0	0	0	1	0	1	0	0
ID/Birth Certificate	0	1	1	2	2	1	2	1	2
Transportation pass	0	0	0	0	0	1	1	0	0
SSI/SSDI applications	0	0	0	0	0	0	1	2	2
Employment discussions	0	0	2	0	5	12	5	9	7
Employment applications	0	0	0	0	0	0	0	0	0



Employed	0	0	0	0	0	0	0	0	0
Phone application	0	0	0	1	3	0	2	2	8
Snap application	1	1	1	0	1	0	3	3	6
Glasses application	0	0	0	0	0	0	0	0	0
Veterans program sign-ups	0	0	0	0	0	0	0	0	1
Court-related appointments	0	0	0	0	1	1	1	2	2
Meals supplied	72	113	583	644	872	896	921	823	452

Cleaning Services

Cleaning Totals January 2022 - September 2022

	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
LBS of Trash	69,360	86,420	82,774	105,440	107,920	94,320	98,200	63,170	69,620
Bags of Trash	4,782	7,158	5,536	8,135	6,191	5,069	5,464	4,272	4,268
Needles	1,600	4,107	1,794	2,985	1,956	2,216	6,399	1,324	2783
Drug Paraphernalia	1,018	2,002	731	1,907	1,095	1,503	2,851	767	1225
Bio-hazards cleaned/removed	954	1424	1120	884	519	404	582	410	402
Camps Cleaned* - Active	235	298	320	424	344	317	308	388	447



Camps Cleaned - Abandoned	225	415	167	421	366	322	309	190	234
Contacts made (Houseless)	406	397	280	369	342	436	471	311	332
Contacts made (Business)	184	148	479	405	338	263	300	410	302
Total Contacts made	590	545	759	774	680	699	771	721	634
Broken Glass	435	592	576	533	436	261	244	205	302
Storm Drains Cleaned	27	36	73	211	215	164	173	172	228
Doorways Cleaned	358	349	337	385	346	281	186	169	237
Phone Cleaning Requests	89	138	104	159	142	126	191	66	176
Email Cleaning requests	87	81	44	125	117	133	141	38	100
Total Cleaning Requests	176	219	148	284	259	259	332	104	276
Shopping cart removed	44	31	13	65	87	58	64	50	68
Other	142	163	85	126	85	42	82	23	51
Furniture	58	59	78	78	83	69	115	86	12

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

Trash by Zone
Bags Collected with Percent in District

January 2022 - August 2022



	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Zone 1	8%	10%	12%	15%	13%	13%	13%	10%	11%
Zone 2	21%	20%	22%	19%	22%	19%	14%	13%	25%
Zone 3	21%	18%	17%	16%	17%	21%	24%	28%	26%
Zone 4	24%	25%	18%	18%	18%	18%	16%	19%	17%
Zone 5	10%	11%	13%	16%	16%	19%	20%	18%	15%
Zone 6,7,8	16%	16%	18%	14%	14%	10%	13%	12%	6%

Graffiti Removal

- In the month September, CET worked with Central Eastside Together and the City of Portland to plan for Community Volunteer Corps members to volunteer at an August paint-out event providing service to District businesses, residents, and property owners.
- CET staff continued to share information about the Graffiti grant program and began to see initial applicants complete work and submit receipts for reimbursement.

	September	August	July
Grant Applications	4	4	7
Total Grant Amount Awarded	\$1,000	\$718	N/A
Paint out volunteers	8	6	N/A
Businesses painted	14	11	N/A