



Monthly Report July 2022

Highlights from July 2022:

- The Safety for All team responded to 197 dispatches from 104 unique businesses.
- The Care team supported 5 people applying for permanent housing. The team spent 70 hours working on case management involving housing & shelter support this month.
- Northwest Enforcement added one Safety Ambassador to the team and had a staffing shortage on the Care team due to injury. Care staff continued to work remotely but had fewer hours in the field. Care and Safety team members trained on substance education, mainly around methamphetamines as well as general applications of psychology for a Safety Ambassador and Outreach worker.
- The cleaning team removed 82,774 pounds of trash & 1,794 needles. The Central City Concern has become fully staffed and completed almost all contracted shifts, completing 227 of a contracted 252.
- The Ground Score/Trash For Peace GLITTER program collected 171 bags of trash and items weighing 5,719 pounds. Teams collected 195 sharps and had regular contact with 151 houseless community members. In the month of GLITTER had approximately 99 worker shifts worked in 204 hours.
- All service providers supported the District community and City of Portland partners while the frequency of campsite sweeps and abatements rose.

- **In July, Central Eastside Together Staff:**
 - Celebrated the successful implementation of the renewed ESD Contract with the City of Portland and subcontractors.
 - Launched the new Graffiti Grant and Paintout programs.
 - Worked with PBOT and other city partners to support the opening event of the Blumenauer Bike Bridge, including managing community outreach to District businesses.
 - Coordinated one SOLVE Cleanup.
 - Met with business leaders to discuss improving CET marketing materials to better support new employees.
 - Organized a work party for the Bioswales Stewardship program to perform maintenance on trees planted in 2021.
 - Prepared to launch the Fall/Winter 2022 round of CET Community Grants.
 - Worked to continue the separation of CEIC & CET Finances with the goal of greater financial transparency and ease of accounting.



- o Continued to meet weekly with the Mayor's office and representatives from the Impact Reduction Program, Office of Civic Life, and the Neighborhood Response team, among other stakeholders.

Safety for All Services

Incident Reports

There were 17 incident reports submitted in July. Incident levels from the situational protocol* for these reports are listed below:

- Level 0 - 4
- Level 1 - 7
- Level 2 - 6
- Level 3 - 0
- Level N/A - 0

The level 1 incidents included:

- 911 contacted for suspicious activity and mental health crisis.
- Spoke with police in regards to a domestic violence incident after a business called 911.
- Non-emergency medical contacted to assist with broken arm.
- 911 contacted in regards to harassment of woman by a male in a vehicle.
- Emergency Medical contacted for suspected respiratory distress and heat exhaustion with no persons being taken to the hospital.
- 911 called in regards to animal abuse.
- 911 called in regards to graffiti tagging of a building.

The level 2 incidents included:

- Contacted emergency services for respiratory condition.
- Unsafe fire and threats of violence with emergency services contacted.
- Fire with emergency services contacted.
- 9-1-1 medical contacted resulting in PortlandFire & Rescue responding for medical issue.
- Called police after responded to business experiencing threatening behaviors from campers.
- 911 called in regards to a medical emergency within retail store to request assistance.



Engagements

- Engagements with emergency and non-emergency services:

Non-Emergency Called - 2
 Police Contact - 6
 AMR Contact - 6
 Mental Health Called - 1
 Fire Department - 1
 Union Pacific - 0
 Animal Control - 1
 Parking Enforcement - 1

- Dispatches
 - o 197 unique dispatch calls.
 - o 62 of those dispatches were wellness checks and 11 were mental health-related.
 - o 45 were presence patrols.*
 - o There were 21 dispatches that resulted in the team asking someone to leave private property.**
 - o 2 calls resulted in chaperone service requests.

**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*

Care Team Engagements

January 2022 - July 2022

Health Care	July	June	May	April	March	February	January
Medical Appointments scheduled	3	2	8	0	14	5	9
Attended	0	1	2	0	5	3	5
Dental Appointments scheduled	0	0	0	4	1	1	1
Attended	0	0	0	2	0	0	0
PCP/New Patient	1	0	0	1	0	1	0



Appointments scheduled							
Attended	0	0	0	0	0	0	0
Emergency Room assistance/follow up	1	1	3	2	1	3	2
Ride 2 Care Scheduled	0	1	0	1	1	0	1
Attended	0	1	0	0	0	0	0
Street Doctor /Portland Street Medicine	10	3	1	2	5	0	2
Mental Health (MH)	July	June	May	April	March	February	January
Discussion about MH Needs	102	75	88	55	89	68	52
MH Appointments scheduled	3	4	2	2	5	4	4
Attended	2	3	1	2	3	4	3
MH referral attempts (called to schedule)	1	0	0	0	0	6	1
Successful MH referrals	0	0	0	0	0	1	0
Assisted to Urgent walk-in	1	0	0	0	0	1	0
Called police for MH situation	0	0	0	1	0	1	1
Police came out to MH situation	0	0	2	1	2	2	0
MultCo MH Crisis Line calls	0	1	4	0	1	1	0
Project Respond came out	0	1	2	1	0	1	0
Resolved MH	31	14	12	9	20	9	8



crisis w/o assistance							
Drug & Alcohol (D&A) Treatment	July	June	May	April	March	February	January
D&A Discussions	41	16	36	31	37	33	32
D&A Actions (called, meeting etc)	2	0	0	0	4	0	0
Entered D&A Treatment	1	0	3	0	4	3	7
Facilitated outpatient Tx session	0	0	0	0	0	0	0
Housing	July	June	May	April	March	February	January
Discussed shelter options	31	27	36	20	39	29	39
TPI Shelter referrals submitted	0	5	5	0	0	0	0
Other shelter applications submitted (phone inquiries)	8	5	6	11	14	9	14
Housing Interviews (VAT/VI-SPDAT)	3	0	2	3	3	1	5
211	3	8	2	3	6	2	3
Call to Safety	0	0	0	0	0	0	0
Accepted to shelter	0	2	1	2	0	2	0
Shelter Placements	0	2	0	1	0	0	0
Permanent housing applications	0	4	0	0	0	2	7
Housing	1	2	1	0	1	3	5



placements							
Transitional Housing Placements	1	5	1	3	3	N/A	N/A
Resource Connections	July	June	May	April	March	February	January
Health Insurance	0	0	1	0	1	0	0
ID/Birth Certificate	1	2	2	1	2	1	2
Transportation pass	0	0	0	1	1	0	0
SSI/SSDI applications	0	0	0	0	1	2	2
Employment discussions	2	0	5	12	5	9	7
Employment applications	0	0	0	0	0	0	0
Employed	0	0	0	0	0	0	0
Phone application	0	1	3	0	2	2	8
Snap application	1	0	1	0	3	3	6
Glasses application	0	0	0	0	0	0	0
Veterans program sign-ups	0	0	0	0	0	0	1
Court-related appointments	0	0	1	1	1	2	2
Meals supplied	583	644	872	896	921	823	452



Cleaning Services

Cleaning Totals January 2022 - July 2022

	July	June	May	April	March	February	January
LBS of Trash	82,774	105,440	107,920	94,320	98,200	63,170	69,620
Bags of Trash	5536	8135	6191	5,069	5,464	4,272	4,268
Needles	1794	2985	1956	2,216	6,399	1,324	2783
Drug Paraphernalia	731	1907	1095	1,503	2,851	767	1225
Bio-hazards cleaned/removed	1120	884	519	404	582	410	402
Camps Cleaned* - Active	320	424	344	317	308	388	447
Camps Cleaned - Abandoned	167	421	366	322	309	190	234
Contacts made (Houseless)	280	369	342	436	471	311	332
Contacts made (Business)	479	405	338	263	300	410	302
Total Contacts made	759	774	680	699	771	721	634
Broken Glass	576	533	436	261	244	205	302
Storm Drains Cleaned	73	211	215	164	173	172	228
Doorways Cleaned	337	385	346	281	186	169	237
Phone Cleaning Requests	104	159	142	126	191	66	176
Email Cleaning requests	44	125	117	133	141	38	100



Shopping cart removed	13	65	87	58	64	50	68
Other	85	126	85	42	82	23	51
Furniture	78	78	83	69	115	86	12

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

Trash by Zone

Bags Collected with Percent in District

January 2022 - July 2022

	July	June	May	April	March	February	January
Zone 1	12%	15%	13%	13%	13%	10%	11%
Zone 2	22%	19%	22%	19%	14%	13%	25%
Zone 3	17%	16%	17%	21%	24%	28%	26%
Zone 4	18%	18%	18%	18%	16%	19%	17%
Zone 5	13%	16%	16%	19%	20%	18%	15%
Zone 6,7,8	18%	14%	14%	10%	13%	12%	6%

Graffiti Removal

During the Central Eastside Together Contract Renewal Process and 2022-2023 Fiscal Year budgeting, the Board of Directors voted to end the previous Graffiti Program. This decision was made to more effectively respond to the diverse needs in the District for Graffiti Removal, and in response to budget shortfalls. The newly launched program consists of two parts: Monthly Paint-Out events and Graffiti Grants.

- In the month of July, CET worked with Central City Concern and the City of Portland to plan for Community Volunteer Corps members to volunteer at an August paint-out event providing service to District businesses, residents, and property owners.



- Central Eastside Together staff launched the Graffiti Grant Program via email and in-person community engagement, receiving 7 applications.

	July
Grant Applications	7
Total Grant amount rewarded	N/A
Paint out volunteers	N/A
Buildings painted	N/A