



Monthly Report June 2022

Highlights from June 2022:

- The Safety for All team responded to 226 dispatches from 96 unique businesses.
- The Care team supported x people applying to permanent housing in June. The team spent xx hours working on case management involving housing & shelter support this month. There was more camp movement in June continued mainly due to sweeps/abatement by the Impact Reduction Program.
- The Central City Concern Clean Start cleaning team removed 105,440 pounds of trash & 2,985 needles.
- The Ground Score GLITTER program collected 15 pieces of furniture, 580 bags, 112 miscellaneous items weighing 17,911 pounds. We had contact with 237 community members. We had 195 worker shifts in 390 hours.
- In the month of June, the Safety Team was down 1 Safety Ambassador for the first 8 days, then down 2 Safety Ambassadors for the rest of the month due to illness. The Team hired an additional Outreach Ambassador to increase team capacity and bring staffing in line with the contract. The Lead Care Coordinator was out of the field due to injury but maintained case work load by working from home.
- This month, the team removed 84 instances of graffiti resulting in **61,050** square feet of graffiti removed. This month CEIC & CCC staff worked on communicating with stakeholders about future changes in the Graffiti Removal Program and discussed transitioning to fewer full time staff and a potential Graffiti Grant Program.
- In April Central Eastside Together Staff:
 - Hired Communications Director Carlyne Holcomb.
 - Worked to coordinate neighborhood response for the upcoming Blumenauer Bridge Opening event, ensuring that houseless & business communities were prepared for the event and increased visitorship to the North part of the District.
 - Continued to meet weekly with the Mayor's office and representatives from Impact Reduction Program, Office of Civic Life, and the Neighborhood Response team among other stakeholders.
 - Co-hosted SOLVE Community Cleanup at OMSI.

Safety for All Services



Incident Reports

There were 11 incident reports submitted in June, 21 in May, 18 in April, 24 in March, and 18 in February. Incident levels from the situational protocol* for these reports are listed below:

- Level 0 - 1
- Level 1 - 8
- Level 2 - 2
- Level 3 - 0
- Level N/A - 0

Engagements

- Engagements with emergency and non-emergency services:

- Non-Emergency Called - 6
- Police Contact - 3
- AMR Contact - 3
- Mental Health Called - 1
- Fire Department - 0
- Union Pacific - 0
- Other – 1 (NEI Dispatch)

- Dispatches
 - 226 unique dispatch calls.
 - 77 of those dispatches were wellness checks and 15 were mental health-related.
 - 62 were presence patrols.*
 - There were 40 dispatches that resulted in the team asking someone to leave private property. This quadrupled from May.**
 - x calls resulted in chaperone service requests.

**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*

**Care Team Engagements
January 2022 - June 2022**

Health Care	June	May	April	March	February	January
Medical Appointments scheduled	2	8	0	14	5	9



Attended	1	2	0	5	3	5
Dental Appointments scheduled	0	0	4	1	1	1
Attended	0	0	2	0	0	0
PCP/New Patient Appointments scheduled	0	0	1	0	1	0
Attended	0	0	0	0	0	0
Emergency Room assistance/follow up	1	3	2	1	3	2
Ride 2 Care Scheduled	1	0	1	1	0	1
Attended	1	0	0	0	0	0
Street Doctor /Portland Street Medicine	3	1	2	5	0	2
Mental Health (MH)	June	May	April	March	February	January
Discussion about MH Needs	75	88	55	89	68	52
MH Appointments scheduled	4	2	2	5	4	4
Attended	3	1	2	3	4	3
MH referral attempts (called to schedule)	0	0	0	0	6	1
Successful MH referrals	0	0	0	0	1	0
Assisted to Urgent walk-in	0	0	0	0	1	0
Called police for MH situation	0	0	1	0	1	1
Police came out to MH situation	0	2	1	2	2	0
MultCo MH Crisis Line calls	1	4	0	1	1	0
Project Respond came out	1	2	1	0	1	0



Resolved MH crisis w/o assistance	14	12	9	20	9	8
Drug & Alcohol (D&A) Treatment	June	May	April	March	February	January
D&A Discussions	16	36	31	37	33	32
D&A Actions (called, meeting etc)	0	0	0	4	0	0
Entered D&A Treatment	3	0	1	4	3	7
Facilitated outpatient Tx session	0	3	0	0	0	0
Housing	June	May	April	March	February	January
Discussed shelter options	27	36	20	39	29	39
TPI Shelter referrals submitted	5	5	0	0	0	0
Other shelter applications submitted (phone inquiries)	5	6	11	14	9	14
Housing Interviews (VAT/VI-SPDAT)	0	2	3	3	1	5
211	8	2	3	6	2	3
Call to Safety	0	0	0	0	0	0
Accepted to shelter	2	1	2	0	2	0
Shelter Placements	2	0	1	0	0	0
Permanent housing applications	4	1	0	0	2	7
Housing placements	2	1	3	1	3	5
Resource Connections	June	May	April	March	February	January
Health Insurance	0	1	0	1	0	0
ID/Birth Certificate	2	2	1	2	1	2
Transportation pass	0	0	1	1	0	0
SSI/SSDI applications	0	0	0	1	2	2



Employment discussions	0	5		5	9	7
Employment applications	0	0		0	0	0
Employed	0	0		0	0	0
Phone application	1	3		2	2	8
Snap application	0	1		3	3	6
Glasses application	0	0		0	0	0
Veterans program sign-ups	0	0		0	0	1
Court-related appointments	0	1		1	2	2
Meals supplied	644	872		921	823	452

Cleaning Services

Cleaning Totals January 2022-June 2022

	June	May	April	March	February	January
LBS of Trash	105,440	107,920	94,320	98,200	63,170	69,620
Bags of Trash	8,135	6,191	5,069	5,464	4,272	4,268
Needles	2,985	1,956	2,216	6,399	1,324	2783
Drug Paraphernalia	1,907	1,095	1,503	2,851	767	1225
Bio-hazards cleaned/removed	884	519	404	582	410	402
Camps Cleaned* - Active	424	344	317	308	388	447
Camps Cleaned - Abandoned	421	366	322	309	190	234
Contacts made (Houseless)	369	342	436	471	311	332



Contacts made (Business)	405	338	263	300	410	302
Total Contacts made	774	680	699	771	721	634
Broken Glass	533	436	261	244	205	302
Storm Drains Cleaned	211	215	164	173	172	228
Doorways Cleaned	385	346	281	186	169	237
Phone Cleaning Requests	159	142	126	191	66	176
Email Cleaning requests	125	117	133	141	38	100
Shopping cart removed	65	87	58	64	50	68
Other	126	85	42	82	23	51
Furniture	78	83	69	115	86	12

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

**In December we reevaluated this metric for accuracy and effectiveness.

Trash by Zone

Bags Collected with Percent in District

January 2022 - June 2022

	June	May	April	March	February	January
Zone 1	15%	13%	13%	13%	10%	11%
Zone 2	19%	22%	19%	14%	13%	25%
Zone 3	16%	17%	21%	24%	28%	26%
Zone 4	18%	18%	18%	16%	19%	17%
Zone 5	16%	16%	19%	20%	18%	15%
Zone 6,7,8	14%	14%	10%	13%	12%	6%



Graffiti Removal

The reporting of square footage rather than just the number of incidents is fairly new to the Clean Start team's operations. This may have led to underreporting in the past.

Incidents* and Square Feet per Month January 2022 - June 2022

	June	May	April	March	February	January
Incidents	84	134	85	75	92	75
Square Feet	61,050	97,600	64,500	12,150	83,070	32,520

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatch.