



Monthly Report May 2022

Highlights from May 2022:

- The Safety for All team responded to dispatches 203 from 83 unique businesses. In the month of May the team was down 2 Safety Ambassadors for the entire month.
- The Care team supported 36 people applying to shelter in May, but was not able to work with any to apply for permanent housing. The team spent 33 hours working on case management involving housing & shelter support this month.
- The Safety and Care teams were taught basic Spanish by Faith Cole to assist with helping spanish-speaking individuals. This will help in many ways to get individuals services and filling out paperwork.
- The district was more active in the month of May. Looking at the number of incident reports and the protocol levels, not only are there more but they are more intense to handle or require additional back up. For one incident involving a hit-and-run the team never got a hold of Non-Emergency and waited on hold for an hour and 10 minutes.
- The Central City Concern Clean Start cleaning team removed 69,620 pounds of trash & 2783 needles.
- The Ground Score GLITTER program collected 36 pieces of furniture, 552 bags, 199 miscellaneous items weighing 21,682 pounds. They had regular contact with 60 to 70 campers living in the district. They provided 132 worker shifts adding up to 264 hours.
- CEIC & Ground Score Staff met with Metro RID Patrol this month to talk about RID assisting with hauling GLITTER generated trash.
- This month, the team removed 134 instances of graffiti resulting in **97,600** square feet of graffiti removed. Tags above eight feet were a special concern this month and demonstrated a limit of the current CET Graffiti Removal Program.
- In April Central Eastside Together Staff:
 - Begun the leadership transition from outgoing Executive Director Kate Merrill to incoming Executive Director Clare Briglio
 - Continued to meet weekly with the Mayor's office and representatives from Impact Reduction Program, Office of Civic Life, and the Neighborhood Response team among other stakeholders.
 - Pursued hiring to bring the CET team to full staffing with five employees.



- o Met with Northwest Enforcement and with LCSW Julianna Wallace to discuss trauma-informed practices and training on the Safety & Care Team
- o Continued to work with the City of Portland on implementing the renewed Central Eastside Together ESD Contract. The 21-22 contract was extended through August 31, 2022 to allow for CET to obtain compliant insurance.

Safety for All Services

Incident Reports

There were 21 incident reports submitted in May, 12 in April, 24 in March, and 18 in February. Incident levels from the situational protocol* for these reports are listed below:

- Level 0 - 5
- Level 1 - 9
- Level 2 - 7
- Level 3 - 0
- Level N/A - 0

Engagements

- Engagements with emergency and non-emergency services:
 - Non-Emergency Called - 14
 - Police Contact - 6
 - AMR Contact - 6
 - Mental Health Called - 1 (Portland Street Response)
 - Fire Department - 3
 - Union Pacific - 0
- Dispatches
 - o 203 unique dispatch calls.
 - o 63 of those dispatches were wellness checks and 14 were mental health-related.
 - o 54 were presence patrols.*
 - o There were 11 dispatches that resulted in the team asking someone to leave private property.**
 - o 2 calls resulted in chaperone service requests.

**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*



Care Team Engagements January 2022 - May 2022

Health Care	May	April	March	February	January
Medical Appointments scheduled	8	0	14	5	9
Attended	2	0	5	3	5
Dental Appointments scheduled	0	4	1	1	1
Attended	0	2	0	0	0
PCP/New Patient Appointments scheduled	0	1	0	1	0
Attended	0	0	0	0	0
Emergency Room assistance/follow up	3	2	1	3	2
Ride 2 Care Scheduled	0	1	1	0	1
Attended	0	0	0	0	0
Street Doctor /Portland Street Medicine	1	2	5	0	2
Mental Health (MH)	May	April	March	February	January
Discussion about MH Needs	88	55	89	68	52
MH Appointments scheduled	2	2	5	4	4
Attended	1	2	3	4	3
MH referral attempts (called to schedule)	0	0	0	6	1
Successful MH referrals	0	0	0	1	0
Assisted to Urgent walk-in	0	0	0	1	0
Called police for MH situation	0	1	0	1	1
Police came out to MH situation	2	1	2	2	0
MultCo MH Crisis Line calls	4	0	1	1	0



Project Respond came out	2	1	0	1	0
Resolved MH crisis w/o assistance	12	9	20	9	8
Drug & Alcohol (D&A) Treatment	May	April	March	February	January
D&A Discussions	36	31	37	33	32
D&A Actions (called, meeting etc)	0	0	4	0	0
Entered D&A Treatment	0	1	4	3	7
Facilitated outpatient Tx session	3	0	0	0	0
Housing	May	April	March	February	January
Discussed shelter options	36	20	39	29	39
TPI Shelter referrals submitted	5	0	0	0	0
Other shelter applications submitted (phone inquiries)	6	11	14	9	14
Housing Interviews (VAT/VI-SPDAT)	2	3	3	1	5
211	2	3	6	2	3
Call to Safety	0	0	0	0	0
Accepted to shelter	1	2	0	2	0
Shelter Placements	0	1	0	0	0
Permanent housing applications	1	0	0	2	7
Housing placements	1	3	1	3	5
Resource Connections	May	April	March	February	January
Health Insurance	1	0	1	0	0
ID/Birth Certificate	2	1	2	1	2
Transportation pass	0	1	1	0	0
SSI/SSDI applications	0	0	1	2	2



Employment discussions	5	12	5	9	7
Employment applications	0	0	0	0	0
Employed	0	0	0	0	0
Phone application	3	0	2	2	8
Snap application	1	0	3	3	6
Glasses application	0	0	0	0	0
Veterans program sign-ups	0	0	0	0	1
Court-related appointments	1	1	1	2	2
Meals supplied	872	896	921	823	452

Cleaning Services

Cleaning Totals January 2022-May 2022

	May	April	March	February	January
LBS of Trash	107,920	94,320	98,200	63,170	69,620
Bags of Trash	6,191	5,069	5,464	4,272	4,268
Needles	1,956	2,216	6,399	1,324	2783
Drug Paraphernalia	1,095	1,503	2,851	767	1225
Bio-hazards cleaned/removed	519	404	582	410	402
Camps Cleaned* - Active	344	317	308	388	447
Camps Cleaned - Abandoned	366	322	309	190	234



Contacts made (Houseless)	342	436	471	311	332
Contacts made (Business)	338	263	300	410	302
Total Contacts made	680	699	771	721	634
Broken Glass	436	261	244	205	302
Storm Drains Cleaned	215	164	173	172	228
Doorways Cleaned	346	281	186	169	237
Phone Cleaning Requests	142	126	191	66	176
Email Cleaning requests	117	133	141	38	100
Shopping cart removed	87	58	64	50	68
Other	85	42	82	23	51
Furniture	83	69	115	86	12

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

**In December we reevaluated this metric for accuracy and effectiveness.

Trash by Zone

Bags Collected with Percent in District

January 2022 - May 2022

	May	April	March	February	January
Zone 1	11%	13%	13%	10%	11%
Zone 2	25%	19%	14%	13%	25%
Zone 3	26%	21%	24%	28%	26%
Zone 4	17%	18%	16%	19%	17%
Zone 5	15%	19%	20%	18%	15%
Zone 6,7,8	6%	10%	13%	12%	6%



Graffiti Removal

The reporting of square footage rather than just the number of incidents is fairly new to the Clean Start team's operations. This may have led to underreporting in the past.

Incidents* and Square Feet per Month January 2022 - May 2022

	May	April 2022	March	February	January
Incidents	134	85	75	92	75
Square Feet	97,600	64,500	12,150	83,070	32,520

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatch.