



Monthly Report December 2022

Highlights from December 2022:

- The Safety for All team responded to 153 dispatches from 65 unique businesses, maintaining an average response time of within 8 minutes.
- The Care team supported 4 people applying to permanent housing. The team spent 43 hours working on case management involving housing & shelter support this month.
- Safety and Care team trainings included motivational interviewing techniques and stages of change.
- The GLITTER cleaning team removed 6,538 pounds or 201 bags of trash, providing 100 hours of informal work opportunity.
- The cleaning team removed 98,300 pounds of trash & 1,046 needles.

In December Central Eastside Together Staff:

- Planned and hosted an end of the year party for CET staff, board, contractors, and community partners along with the CEIC.
- Met with staff from the Bureau of Environmental Services to assess the environmental needs of the Bioswales, and continue to develop the environmental stewardship program.
- Begun work with the City of Portland on a 90-Day Reset in the Central Eastside, consisting on increased attention from public partners and focused allocation of CET resources. Facilitated increased communication between the Safety For All team and public safety partners, committed to supporting the City's unsanctioned camping policy, and met regularly with members of the PEMO office to coordinate increased availability of graffiti removal resources.
- Finalized project of fully separating accounting and bookkeeping between CET and CEIC with the goal of increased fiscal transparency and ease of reporting.
- Facilitated Safety Hub Meeting with businesses around the Goat Blocks.

Safety for All Services

Incident Reports

There were 6 incident reports submitted in December, 12 in November, and 14 in October. Incident levels from the situational protocol* for these reports are listed below:

- Level 0 - 1
- Level 1 - 4
- Level 2 - 0
- Level 3 - 1



Level 0 Incident Included:

- Calling police non-emergency to inform about loud bang and flash, possible trespass on private property.

Level 1 Incidents Included:

- Responding to unwanted person at a business, then engaging emergency medical and social work services, securing the individual a shelter space for that night.
- Encouraging unwanted person to depart from business and then monitoring their activity to ensure they did not cause disruption at additional business.
- Witnessing graffiti tagging in progress, driving by as a presence deterrent while calling non-emergency police to inform, then submitting a graffiti report after the individuals had left.
- Responding to wellness check and trying to connect individual to their case worker and parole officer.

Level 3 Incident Included:

- Safety Ambassador came upon recent gunshot victim just after they had been shot. Rapid Response BioClean contractors were present already, and called 911. Safety Ambassador spoke to witnesses and gathered description of the shooter to relay to 911. Waited at the scene until emergency services and police arrived to maintain order, respect crime scene, and direct bystanders.

Engagements

- Engagements with emergency and non-emergency services:
 - Non-Emergency Called - 3
 - Emergency Police Contact - 0
 - Emergency Medical Contact - 2
 - Fire Department - 0
 - P.O. Called - 1
- Dispatches
 - 153 unique dispatch calls.
 - 57 of those dispatches were wellness checks and 11 were mental health-related.
 - 58 were presence patrols.*
 - There were 23 dispatches that resulted in the team asking someone to leave private property.**
- Hot Spots:



- (Zone 2) MLK & Alder; Reoccurring camps that have heavy foot traffic with several safety concerns and complaints from neighboring businesses.
- (Zone 2) 2nd & Oak; Large camp with heavy foot traffic and calls due to unsafe fires.
- (Zone 3) 11th/12th & Oak; Large camps speak throughout the park with safety concerns from nearby residents.
- (Zone 5) 9th & Yamhill; Reoccurring camp with safety concerns from the nearby residents and businesses.
- (Zone 6) Grand & Division Pl.; Large reoccurring vehicle camps with heavy foot traffic, unsafe fires and difficult for pedestrian and vehicle traffic to pass safely.

**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*

Care Team Engagements January 2022 - December 2022

Health Care	Dec.	Nov.	Oct.	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Medical Appointments scheduled	0	4	3	6	4	3	2	8	0	14	5	9
Attended	0	2	2	1	2	0	1	2	0	5	3	5
Dental Appointments scheduled	0	0	0	1	0	0	0	0	4	1	1	1
Attended	0	0	0	0	0	0	0	0	2	0	0	0
PCP/New Patient Appointments scheduled	0	1	0	0	0	1	0	0	1	0	1	0
Attended	0	0	0	0	0	0	0	0	0	0	0	0
Emergency Room assistance/follow up	1	0	3	2	3	1	1	3	2	1	3	2



Ride 2 Care Scheduled	0	3	1	0	0	0	1	0	1	1	0	1
Attended	0	2	1	0	0	0	1	0	0	0	0	0
Street Doctor /Portland Street Medicine	4	4	2	2	7	10	3	1	2	5	0	2
Mental Health (MH)	Dec.	Nov.	Oct.	Sept.	Aug	July	June	May	April	March	Feb.	Jan.
Discussion about MH Needs	74	65	41	55	54	102	75	88	55	89	68	52
MH Appointments scheduled	0	0	0	1	2	3	4	2	2	5	4	4
Attended	0	0	0	0	1	2	3	1	2	3	4	3
MH referral attempts (called to schedule)	0	0	0	0	0	1	0	0	0	0	6	1
Successful MH referrals	0	0	0	0	0	0	0	0	0	0	1	0
Assisted to Urgent walk-in	1	0	0	0	0	1	0	0	0	0	1	0
Called police for MH situation	1	0	0	1	2	0	0	0	1	0	1	1
Police came out to MH situation	1	1	0	0	1	0	0	2	1	2	2	0
MultCo MH Crisis Line calls	1	1	0	3	2	0	1	4	0	1	1	0
Project Respond came out	0	1	0	0	0	0	1	2	1	0	1	0
Resolved	16	5	8	7	11	31	14	12	9	20	9	8



MH crisis w/o assistance												
Drug & Alcohol (D&A) Treatment	Dec.	Nov.	Oct.	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
D&A Discussions	44	13	19	25	25	41	16	36	31	37	33	32
D&A Actions (called, meeting etc)	2	2	1	0	0	2	0	0	0	4	0	0
Entered D&A Treatment	0	2	1	0	0	1	0	3	0	4	3	7
Facilitated outpatient Tx session	0	0	0	0	1	0	0	0	0	0	0	0
Housing	Dec.	Nov.	Oct.	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Discussed shelter options	75	25	29	32	25	31	27	36	20	39	29	39
TPI Shelter referrals submitted	4	3	2	6	2	0	5	5	0	0	0	0
Other shelter applications submitted (phone inquiries)	14	3	15	4	11	8	5	6	11	14	9	14
Housing Interviews (VAT/VI-SPD AT)	1	0	0	0	0	3	0	2	3	3	1	5
211	6	2	3	3	3	3	8	2	3	6	2	3
Call to Safety	1	0	4	3	1	0	0	0	0	0	0	0
Accepted to	5	1	3	4	6	0	2	1	2	0	2	0



shelter												
Shelter Placements	4	0	1	2	6	0	2	0	1	0	0	0
Permanent housing applications	0	1	2	0	1	0	4	0	0	0	2	7
Housing placements	3	2	0	1	2	1	2	1	0	1	3	5
Resource Connections	Dec.	Nov.	Oct.	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Health Insurance	0	0	0	0	0	0	0	1	0	1	0	0
ID/Birth Certificate	0	0	2	0	0	0	0	1	0	2	1	2
Transportation pass	2	0	0	0	1	1	2	2	1	1	0	0
SSI/SSDI applications	0	0	0	0	0	0	0	0	1	1	2	2
Employment discussions	3	16	15	0	0	0	0	0	0	5	9	7
Employment applications	0	1	0	0	0	2	0	5	12	0	0	0
Employed	0	0	0	0	0	0	0	0	0	0	0	0
Phone application	0	0	1	0	0	0	0	0	0	2	2	8
Snap application	0	0	0	0	0	0	1	3	0	3	3	6
Glasses application	0	0	0	1	1	1	0	1	0	0	0	0
Veterans program sign-ups	0	0	0	0	0	0	0	0	0	0	0	1
Court-related appointments	1	0	0	0	0	0	0	0	0	1	2	2
Meals supplied	103	101	78	72	113	583	644	872	896	921	823	452



Cleaning Services

Cleaning Totals January 2022 - December 2022

	Dec.	Nov.	Oct.	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
LBS of Trash	98,300	104,130	77,280	69,360	86,420	82,774	105,440	107,920	94,320	98,200	63,170	69,620
Bags of Trash	5565	7471	5957	4,782	7,158	5,536	8,135	6,191	5,069	5,464	4,272	4,268
Needles	1046	1499	1301	1,600	4,107	1,794	2,985	1,956	2,216	6,399	1,324	2783
Drug Paraphernalia	4548	4518	1200	1,018	2,002	731	1,907	1,095	1,503	2,851	767	1225
Bio-hazards cleaned/removed	1232	1133	714	954	1424	1120	884	519	404	582	410	402
Camps Cleaned* - Active	199	149	246	235	298	320	424	344	317	308	388	447
Camps Cleaned - Abandoned	213	73	266	225	415	167	421	366	322	309	190	234
Contacts made (Houseless)	336	395	417	406	397	280	369	342	436	471	311	332
Contacts made (Business)	99	166	98	184	148	479	405	338	263	300	410	302
Total Contacts made	435	561	515	590	545	759	774	680	699	771	721	634
Broken Glass	514	520	388	435	592	576	533	436	261	244	205	302



Storm Drains Cleaned	354	205	41	27	36	73	211	215	164	173	172	228
Doorways Cleaned	176	479	505	358	349	337	385	346	281	186	169	237
Phone Cleaning Requests	97	109	78	89	138	104	159	142	126	191	66	176
Email Cleaning requests	56	88	79	87	81	44	125	117	133	141	38	100
Shopping cart removed	43	73	26	176	219	148	284	259	259	64	50	68
Other	150	141	138	44	31	13	65	87	58	82	23	51
Furniture	133	60	50	142	163	85	126	85	42	115	86	12

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

Trash by Zone

Bags Collected with Percent in District

January 2022 - December 2022

	Dec.	Nov.	Oct.	Sept.	Aug.	July	June	May	April	March	Feb.	Jan.
Zone 1	17%	19%	11%	8%	10%	12%	15%	13%	13%	13%	10%	11%
Zone 2	22%	21%	20%	21%	20%	22%	19%	22%	19%	14%	13%	25%
Zone 3	17%	15%	20%	21%	18%	17%	16%	17%	21%	24%	28%	26%
Zone 4	20%	20%	26%	24%	25%	18%	18%	18%	18%	16%	19%	17%



Zone 5	13%	14%	13%	10%	11%	13%	16%	16%	19%	20%	18%	15%
Zone 6,7,8	11%	11%	10%	16%	16%	18%	14%	14%	10%	13%	12%	6%

Graffiti Removal

- As a part of the 90-Day Reset, CET Facilitated CEID businesses receiving free graffiti removal service from the City of Portland. CET Also facilitated the cleaning and graffiti removal of all City of Portland assets in the district, including poles, utility boxes, signs, and public property.

	December	November	October	September	August	July
Grant Applications	2	7	2	4	4	7
Total Grant Amount Awarded	\$1,000	\$825	\$2,500	\$1,000	\$718	N/A
Paint out volunteers	N/A	7	8	8	6	N/A
Businesses painted	N/A	12	9	14	11	N/A