



Monthly Report January 2023

Highlights from January 2023:

A key focus in the Central Eastside was the ongoing 90-Day Reset Plan. This collaborative effort between the City of Portland, Central Eastside Together, and the Central Eastside Industrial Council set goals and accountability measures to address key issues like break-ins, graffiti abatement, trash cleanup, and public safety improvements. Elements of the 90-day plan include reducing the number of unauthorized tents by 70%, removing graffiti, removing stolen and abandoned vehicles and improving lighting.

Progress on this plan from CET in January included intensive work to improve reporting of criminal activity observed by CET contractors to appropriate City partners, and establishing a straightforward process to report and escalate issues to the correct department within the City or CEIC/CET partners. January activity on these goals included:

- Weekly communication between CET Safety For All Team Lead with the SSCC to escalate priorities for campsite removal based on impact on businesses.
- Safety For All Team implementing process to make PDX Reporter reports for campsites, graffiti, vandalism, and crime.
- New process on Safety For All team to support the temporary ban on camping in the right of way immediately following a campsite removal. Support included verbal communication about the illegality of camping in recently swept areas.
- CET Prociding all property owner and contact information from previous graffiti waiver system to the City of Portland's PEMO office to facilitate removal service.
- Start of Placemaking Project with PEMO office to implement lighting on trees along SE MLK Blvd and other areas.
- Press Conference along with
- Identification of key metrics to track success of these efforts, and work with Safety For All team to set new data collection protocols. These are listed below. Data on these metrics will be available beginning February 2023.
 - Weekly count of number of camps in the District
 - Number of De-Escalation Actions
 - Property Exclusions Reported to PPB
 - Vandalism reported to PPB
 - Graffiti Reported to PDX Reporter
 - Abandoned Autos reported to PDX Reporter
 - Camps reported to PDX Reporter
 - Camps asked to move on



Metric Highlights:

- The Safety for All team responded to dispatches from unique businesses, maintaining an average response time of within 8 minutes.
- The Care team supported people applying to permanent housing. The team spent hours working on case management involving housing & shelter support this month.
- The Cleaning team removed 116,800 pounds of trash & 2,121 needles.

In January Central Eastside Together Staff:

- Worked to advance District Identity and Placemaking by identifying 10 key spots for investment based on entry points to the districts, highly visible spots and high-foot traffic intersections.
- Met weekly with City of Portland partners to coordinate 90-day reset efforts.
- Met with SSCC and other partners to identify ownership and maintenance responsibility for three empty lots along SE Water have that have become vehicle and tent camping hot spots.
- Reviewed current Graffiti Removal programs and services and begun to assess how the program can adapt to better fit the needs of district businesses.
- Attended graduation ceremony for Central City Concern's Community Volunteer Corps program, volunteers who perform monthly paint outs, and many of whom graduate to join the Clean Start team, which staffs the majority of CET Cleaning program.
- Sat on a Portland Business Alliance panel for a discussion about economic recovery and business support.
- Met with executive directors of two other ESD's to share experiences and coordinate responses to shared challenges.
- Reviewed and begun re-design of CET printed materials, including new Safety Card.
- Hosted press conference with city leadership about 90-day reset and increased investment in the Central Eastside.

Safety for All Services

Incident Reports

There were 4 incident reports submitted in January, 6 in December, and 12 in November. Incident levels from the situational protocol* for these reports are listed below:

- Level 0 - 0
- Level 1 - 2
- Level 2 - 2



Level 3 - 0

Level 1 Incidents Included:

- Responded to unwanted person at business and tried to engage non-emergency police response.
- Called CHAT and Portland Street Response at direction of Non-Emergency police to help individual with first aid need.

Level 2 Incidents Included:

- Facilitated individual going to the hospital after wellness check for foot injury.
- Called ambulance for individual with open wound.

Engagements

- Engagements with emergency and non-emergency services:
 - Non-Emergency Called - 1
 - Emergency Police Contact - 0
 - Emergency Medical Contact - 3
 - Fire Department - 0
- Dispatches
 - 148 unique dispatch calls.
 - 54 of those dispatches were wellness checks and 8 were mental health-related.
 - 44 were presence patrols.*
 - There were 19 dispatches that resulted in the team asking someone to leave private property.**
 - 1 dispatch was in response to request for chaperoned safe walk.
- Hot Spots:
 - (Zone 2) 2nd & Oak st.; Reappearing camps with heavy foot traffic and large amounts miscellaneous bike parts.
 - (Zone 4) MLK & Belmont St.; Large reappearing camps with safety concerns around pedestrian and vehicle traffic.
 - (Zone 3,5) 8th & Morrison St.; Heavy amount of safety related called regarding safety and mental health
 - (Zone 7) 6th & Lincoln St.; reappearing RV camps with safety concerns and heavy foot traffic
 - (Zone 4) Water & Salmon St.; Large camps around the area with heavy foot traffic and camps on private property.



**Presence patrols are when the Safety Team is requested to patrol around a designated area or business to be a presence to help deter unwanted activity.*

***The team does not physically move anyone.*

Care Team Engagements

Health Care	January
Medical Appointments scheduled	1
Attended	1
Dental Appointments scheduled	0
Attended	0
PCP/New Patient Appointments scheduled	0
Attended	0
Emergency Room assistance/follow up	2
Ride 2 Care Scheduled	0
Attended	0
Street Doctor /Portland Street Medicine	3
Mental Health (MH)	January
Discussion about MH Needs	62
MH Appointments scheduled	1
Attended	1
MH referral attempts (called to schedule)	0
Successful MH referrals	0
Assisted to Urgent walk-in	1
Called police for MH situation	2
Police came out to MH situation	0
MultCo MH Crisis Line calls	1
Project Respond came out	0
Resolved MH crisis w/o assistance	6
Drug & Alcohol (D&A)	January



Treatment	
D&A Discussions	14
D&A Actions (called, meeting etc)	4
Entered D&A Treatment	2
Facilitated outpatient Tx session	1
Housing	January
Discussed shelter options	36
TPI Shelter referrals submitted	5
Other shelter applications submitted (phone inquiries)	12
Housing Interviews (VAT/VI-SPDAT)	1
211	7
Call to Safety	0
Accepted to shelter	3
Shelter Placements	1
Permanent housing applications	3
Housing placements	4
Resource Connections	January
Health Insurance	2
ID/Birth Certificate	1
Transportation pass	0
SSI/SSDI applications	0
Employment discussions	12
Employment applications	0
Employed	1
Phone application	1
Snap application	0
Glasses application	0
Veterans program sign-ups	2
Court-related appointments	6
Meals supplied	81



Cleaning Services

Cleaning Totals

	January
LBS of Trash	116,800
Bags of Trash	7,206
Needles	2,121
Drug Paraphernalia	6,028
Bio-hazards cleaned/removed	1,872
Camps Cleaned* - Active	439
Camps Cleaned - Abandoned	307
Contacts made (Houseless)	480
Contacts made (Business)	160
Total Contacts made	640
Broken Glass	595
Storm Drains Cleaned	261
Doorways Cleaned	272
Phone Cleaning Requests	47
Email Cleaning requests	160
Shopping cart removed	92
Other	496
Furniture	152

*Camps cleaned - Active refers to the cleaning team offering special trash bags or cleaning around an occupied camp with permission from the camp owner.

Trash by Zone

Bags Collected with Percent in District



January 2023

	Jan.
Zone 1	14%
Zone 2	21%
Zone 3	18%
Zone 4	18%
Zone 5	13%
Zone 6,7,8	16%

Graffiti Removal

- As a part of the 90-Day Reset, CET Facilitated CEID businesses receiving free graffiti removal service from the City of Portland. CET Also facilitated the cleaning and graffiti removal of all City of Portland assets in the district, including poles, utility boxes, signs, and public property.

	Jan.	Dec.	Nov.	Oct.	Sept.	Aug.	July
Grant Applications	2	2	7	2	4	4	7
Total Grant Amount Awarded	\$2,431.50	\$1,000	\$825	\$2,500	\$1,000	\$718	N/A
Paint out volunteers	8	N/A	7	8	8	6	N/A
Businesses painted	15	N/A	12	9	14	11	N/A