



## Public Report October 2020

### Summary

- The Safety for All team had the highest number of dispatches since we began tracking them in December 2019, at 100. There were 36 presence patrols requested, which is a sharp increase, as well as 16 wellness checks. Despite many businesses remaining closed or with limited hours due to COVID-19, the Safety for All team connected with 52 different businesses in September and had 105 conversations total with those businesses. The month of November will be focused on increasing outreach to businesses and increasing presence along high traffic corridors.
- 1,264 conversations with houseless individuals of which 65 were people not previously contacted. Different than the last few months, the team noted more new camps in the District as well as more movement of camps observed. There was increase of threats against houseless individuals which were reported to the police.
- The cleaning team cleaned 56,601 incidents in October compared to 47,861 in September. This totaled to 47,300 pounds of trash. The number of needles collected increased to 1,903 compared to 1,522 in September. The amount of active camps that were assisted with cleaning bags or waste removal was at 513 compared to 398 in September and 419 in August. 29% of bags were found in Zone 2 and 28% of bags in Zone 3, which remains consistent with previous months.
- Both city and district-wide, there have been reports of larger graffiti incidents. Often these incidents are difficult to address because of the various jurisdictions involved (i.e. Multnomah County manages removal on many of the bridges and ODOT on I-84 onramps). Staff continues to problem solve with the City Graffiti Removal Program on how to address this increase.
- The new service provider for graffiti removal, Central City Concern, continues to respond to large number of incidents of graffiti in the District. Incidents of graffiti removal were 95 in October compared to 58 in September and 97 in August, with larger quantities in Zones 2, 3, and 5. The total square footage addressed is currently under review due to concerns with measurement of square footage. The number of self-generated incidents went down and there was an increase in emails or calls requesting service.



**Safety for All Services**

### **Training**

In October the Care Team worked with LCSW contactor to review the Ground Score / Trash for Peace report conducted over the summer and begin to identify goals for 2021.

### **Incident Reports**

There were 7 incident reports in the month of October. Incident levels from our situational protocol for these reports are listed below:

- Level 0 - 1
- Level 1 - 5
- Level 2 - 1
- Level 3 - 0

Beginning in August, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

### **Engagements**

- Below is a summary of engagements with emergency and nonemergency services:

Non-Emergency Called – 6 (1 – Police Cancelled and 1 where there was no Police Response)  
Police Contact - 2  
AMR Contact - 1  
Mental Health Called - 0  
Fire Department - 1

- There were 100 unique dispatch calls in October (41 September and 54 in August). The team prioritized a few hot spots in the district as a reoccurring task. 16 of those dispatches were wellness checks and 36 were presence patrols.
  - There were 12 dispatches total that resulted in the team asking someone to leave private property (compared to 3 in September).
  - There were 7 incidents when called to ask people to leave private property, but by time they arrived, the person had moved on or was temporarily not in their tent.
  - Finally, 11 calls were to ask people to move but the person was on public property, which remains much lower than when COVID-19 first began. Our team does not physically move anyone. With no “sweeps” occurring, many houseless individuals stayed in one location. This is reflected in the numbers as minimal new camps being logged.



- As documented by the Safety for All team, abandoned vehicles continue to increase. Trash increased in all Zones, especially in Zones 3 and 4. Biohazards went down in Zone 3, up in 1, 4, and 6, and remained the same in 2,5,7.
- There was 1 incident of vandalism reported to the team resulting in increased presence patrols. The team also documented 8 incidents of vandalism that they observed on their regular routes (compared to 1 incident in September).

**Care Team Services**

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). This includes up to 50 meals a day.

**Engagements**

- The Care Team continues to prioritize facilitating online doctor and mental health appointments with Ride 2 Care assisting in taking them to the appointment.
- They continue to follow up with assisting individuals in applying for shelter and housing. They also focused on accessing medical motels, completing VIPDAT (housing survey), and affordable/subsidized housing or transitional housing.

**Cleaning Services**

The cleaning team cleaned 56,601 incidents in October compared to 47,861 in September. This totaled to 47,300 pounds of trash. The number of needles collected increased to 1,903 compared to 1,522 in September. The amount of active camps that were assisted with cleaning bags or waste removal was at 513 compared to 398 in September and 419 in August. 29% of bags were found in Zone 2 and 28% of bags in Zone 3, which remains consistent with previous months.

**Type and Number of Incidents, August – October 2020**

<b>Incidents</b>	<b>August 2020</b>	<b>Sept 2020</b>	<b>October 2020</b>	<b>Total</b>
<b>Bags of Trash</b>	2929	2383	3167	<b>8479</b>
<b>Needles</b>	4125	1522	1903	<b>7550</b>
<b>Drug Paraphernalia</b>	2252	1393	1875	<b>5520</b>
<b>Biohazards cleaned/removed</b>	481	348	439	<b>1268</b>



<b>Camps Cleaned – Active*</b>	419	398	513	<b>1330</b>
<b>Camps Cleaned – Abandoned</b>	90	72	87	<b>249</b>
<b>Contacts Made</b>	368	399	482	<b>1249</b>
<b>Broken Glass</b>	217	198	197	<b>612</b>
<b>Storm Drains Cleaned</b>	64	59	81	<b>204</b>
<b>Doorways Cleaned</b>	142	106	144	<b>392</b>
<b>Phone Cleaning Requests</b>	131	95	48	<b>274</b>
<b>Email Cleaning requests</b>	35	40	71	<b>146</b>
<b>Shopping Cart removed</b>	21	13	30	<b>64</b>
<b>Other</b>	209	147	157	<b>513</b>
<b>Furniture</b>	107	78	107	<b>292</b>
<b>LBS of Trash</b>	43,180	40,610	47,300	<b>131,090</b>
<b>Total Incidents</b>	<b>54,770</b>	<b>47,861</b>	<b>56,601</b>	<b>159,232</b>

\*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

**Breakdown of Trash by Zone: Bags Collected with Percent in District, August - October 2020**

<b>Zone</b>	<b>August</b>	<b>September</b>	<b>October</b>
<b>1</b>	176 bags/6%	168 bags/7%	317 bags/10%



<b>2</b>	791 bags/27%	668 bags/28%	918 Bags/29%
<b>3</b>	966 bags/ 33%	691 bags/29%	887 Bags/28%
<b>4</b>	528 bags/18%	452 bags/19%	633 bags/20%
<b>5</b>	205 bags/ 8%	238 bags/10%	222 bags/7%
<b>6,7,8</b>	141 bags/9%	166 bags/7%	190 bags/6%

**Graffiti Removal**

The new service provider for graffiti removal, Central City Concern, continues to respond to the large incidents of graffiti in the District. Incidents of graffiti removal were 95 in October compared to 58 in September and 97 in August, with larger quantities in Zones 2, 3, and 5. The total square footage addressed was 19,108 which remains consistent with previous months, however it does not capture the full quantity as the team did not have measuring devices until the second week of the month. The number of self-generated incidents went down and there was an increase in emails or calls requesting service.

**Incidents\* and Square Feet per Month June – October 2020**

	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>
<b>Incidents</b>	155	167	97	58	95
<b>Square Feet</b>	26,198	23,593	21,550	Not tracked	Under review

\*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.

**Graffiti Incidents Cleaned by Zone August – October 2020**

<b>Zones</b>	<b># of Incidents August</b>	<b># of Incidents September</b>	<b># of Incidents October</b>
Zone 1	4	6	12
Zone 2	17	7	21



Zone 3	26	19	16
Zone 4	22	6	9
Zone 5	10	18	21
Zone 6	11	1	5
Zone 7	7	0	6
Zone 8	0	0	2