



Resource Guide:

For all requests via phone please call (503) 236-6830 and enter the extension.

Cleaning Service Requests:

Provided by Central City Concern*

Hours: Monday-Friday, 8:00 AM - 4:30 PM

clean@ceic.cc

Phone: EXT. 700

*Specify if needles and/or biowaste are present

Average response time: within 1 business day

Graffiti Removal Requests:

Provided by Graffiti Removal Services*

Hours: Monday - Saturday, 8:00 AM - 4:30 PM

graffiti@ceic.cc

Phone: EXT. 701

*Waiver form required for removal

Average response time: 24 - 48 hours

Safety for All:

Provided by NW Enforcement

Hours: Daily, 8:30 AM - 1:00 AM**

safety@ceic.cc

Phone: EXT. 702

**The Care Team is available 8:30 AM - 4:30 PM

Safety Ambassadors are available 3:30 PM - 1:00 AM

General Inquiries:

General Inquiries are answered by the CEIC*

Hours: Monday - Friday, 9:00 AM - 5:00 PM

programs@ceic.cc

Phone EXT. 0

*Se habla español

Billing Questions:

Billing questions are handled by the City of Portland

Roger Kopyy

roger.kopyy@portlandoregon.gov

Phone: (503) 865-2857

For more information about how to access services please visit:

www.ceic.cc/centraleastsidetogether/