



Monthly Report February 2021

Summary

- CEIC staff is currently working with Central City Concern teams to increase graffiti removal and cleaning services in the district in the Spring. The team is also collaborating with the City on implementing immediate solutions to District issues, including securing additional lighting under the bridges for increased safety for all, marketing efforts for reopening, and participation on the cleaning coalition. In addition, staff is serving on the Community Advisory Group for a potential Catholic Charities supportive housing services development adjacent to the St. Francis apartments.
- The Safety for All team had 110 dispatches in the month of February, up 25 from January. There were 19 dispatched wellness checks, 8 of which were Safety Ambassadors and 11 by the Care Team. Of those, 6 were mental health related.
- They connected with 71 different businesses having 146 conversations total with those businesses which was lower than previous months due to inclement weather. Beginning in March, the Ambassadors will be passing out Communications Packet to ensure people know when and where to connect with our services and the Oversight Committee.
- They also had 570 conversations with houseless individuals of which 39 were people not previously contacted, passing out 503 meals. They provided emergency supplies for unhoused residents during the snow and ice storms including hand warmers, blankets, and emergency shelter information.
- The cleaning team cleaned 51,260 pounds of trash in February compared to 49,996 pounds in January and 61,140 pounds in December. They assisted 223 active camps in removing their waste and disposed of 387 biohazards. The team has identified a solution to ensure prompter and more efficient removal of open containers of biohazards. This involves storing the waste in a special container in the cleaning truck to take to the Rapid Response center once a week.
- The number of needles was up by 431, for a total of 2,490. 25% of bags were found in Zone 2 and 31% in Zone 3, which remains consistent with previous months.
- Incidents of graffiti removal were 67 in February, compared to 72 in January and 77 in December, with larger quantities remaining notable in Zones 2, 3, and 5, 5 being the highest at 25. People continue to utilize the dispatch line or email with great frequency and team works to respond between 2-4 days on average due to a high demand.



Safety for All Services Training

The Safety for All team focused on the situational protocol and report writing in the month of February. They are planning to conduct First Aid / CPR training and Mental Health First Aid / Emotional First Aid training in March, conducted with Cascadia Behavioral Health. The Care Coordinator will also be conducting a training on partners in the District for Ambassadors to understand the various services in more depth.

Incident Reports

There were 6 incident reports in the month of January. Incident levels from our situational protocol* for these reports are listed below:

Level 0 - 2

Level 1 - 3 This was due to an interaction where a baseball bat was present in an exchange between a property owner and an unhoused resident (the property owner threatened the unhoused individual). The Safety Ambassador involved successfully deescalated the situation. The police were called by the property owner and the unhoused resident had follow up from the Care Team.

Level 2 - 0

Level 3 - 1

Level N/A – 0

*Beginning in August, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

Engagements

- Below is a summary of engagements with emergency and nonemergency services:

Non-Emergency Called - 1 (no police response)

Police Contact - 2

AMR Contact - 2

Mental Health Called - 0

Fire Department – 0

- There were 110 unique dispatch calls in February (85 in January). The team prioritized a few hot spots in the district as a reoccurring task. 19 of those dispatches were wellness checks and 53 were presence patrols.
 - There were 4 dispatches total that resulted in the team asking someone to leave private property.
 - There were 2 calls were to ask people to move but the person was on public property. Our team does not physically move anyone.



- There were 6 incidents of vandalism reported to the team which is up from 3 last month.

Care Team Services

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). This includes up to 50 meals a day as a part of a citywide effort to provide meals to houseless, since dining halls are closed due to COVID. In February this was 503 meals.

Engagements

- The Care Team continues to prioritize facilitating online doctor and mental health appointments with Ride 2 Care assisting in taking them to the appointment.
- They signed up 1 people for OHP, scheduled 19 medical appointments and 7 mental health appointments.
- They focused on supporting people seeking emergency shelter due to the inclement weather conditions in the month of February.

	2021	January	February	Totals
Health Care				
Medical Appointments scheduled		16	19	35
Attended		13	9	22
Mental Health Appointments scheduled		10	7	17
Attended		9	5	14
Signed up for OHP		4	1	5
Emergency room assistance/follow up		3	2	5
Ride 2 Care Scheduled		12	6	18
Discussions about D&A treatment		2	2	4
Shelter/housing				
Housing interviews (through TPI)		1	0	1
VISPDAT				
Shelter applications submitted		1	2	3
Accepted to shelter		1	4	5
Entered to shelter		0	3	3
Still in		0	2	2
Permanent housing		0	0	0
Identification/birth certificates requests				
Fulfilled getting birth certificate/ID		1	3	4
Referrals				
Portland Street Medicine		3	4	7
Miscellaneous				
Meals supplied		542	503	1045



Cleaning Services

The cleaning team cleaned 60,211 incidents in February compared to 59,235 incidents in January and 70,105 incidents in December. This included 51,260 pounds of trash, up from 49,996 . The number of needles was up by 431, for a total of 2,490. 25% of bags were found in Zone 2 and 31% in Zone 3, which remains consistent with previous months. They assisted 223 active camps in removing their waste and disposed of 387 biohazards compared to 371 active camps and 371 biohazards in January. 25% of bags were found in Zone 2 and 31% in Zone 3, which remains consistent with previous months.

Cleaning Totals December 2020 – February 2021

	<i>December</i>	<i>January</i>	<i>February</i>	<i>Totals</i>
<i>Bags of Trash</i>	3151	3362	2658	9171
<i>Needles</i>	2093	2059	2490	6642
<i>Drug Paraphernalia</i>	1590	1521	1965	5076
<i>Bio-hazards cleaned/removed</i>	333	371	387	1091
<i>Camps Cleaned - Active</i>	378	371	223	972
<i>Camps Cleaned - Abandoned</i>	90	104	89	283
<i>Contacts made</i>	289	337	186	812
<i>Broken Glass</i>	230	304	205	739
<i>Storm Drains Cleaned</i>	103	126	85	314
<i>Doorways Cleaned</i>	118	173	126	417
<i>Phone Cleaning Requests</i>	80	84	58	222
<i>Email Cleaning requests</i>	105	147	124	376
<i>Shopping cart removed</i>	47	34	32	113
<i>Other</i>	253	232	234	719
<i>Furniture</i>	105	104	89	298
<i>LBS of Trash</i>	61,140	49,996	51,260	162,396
Totals	70,105	59,325	60,211	189,641

*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.



**Breakdown of Trash by Zone: Bags Collected with Percent in District,
December 2020 – February 2021**

Zone 1	284 bags/9%	267/8%	266/10%
Zone 2	850 bags/27%	943/28%	665/25%
Zone 3	756 bags/24%	1042/31%	825/31%
Zone 4	662 bags/21%	638/19%	478/18%
Zone 5	252 bags/8%	169/5%	159/6%
Zone 6,7,8	347 bags/11%	303/9%	266/10%

Graffiti Removal

The Graffiti Removal team continues to respond to the large incidents of graffiti in the District although incoming calls and emails were substantially down due to the weather. For that same reason incidents were down but square footage was up, demonstrating the larger tags across the district.

Incidents* and Square Feet per Month December 2020 – February 2021

	<i>December</i>	<i>January</i>	<i>February</i>
<i>Incidents</i>	79	72	67
<i>Square Feet</i>	10,325	12,310	16,300

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.