



Monthly Report December 2020

Summary

- The Safety for All team was out for 8 days in December due to additional precautions related to COVID-19, which is reflected in the numbers.
- The Safety for All team had 73 dispatches in the month of December, up from November slightly. There were 18 dispatched wellness checks, which tripled over last month's figures.
- They connected with 82 different businesses having 228 conversations total with those businesses. While less than if no COVID-19 precautions had been taken, this is still an increase compared to previous monthly averages.
- They also had 596 conversations with houseless individuals of which 33 were people not previously contacted. This less than average, again due to additional COVID-19 precautions taken in December.
- The cleaning team cleaned 70,105 incidents in December compared to 47,167 incidents in November (56,601 in October and 47,861 in September). This included 61,140 pounds of trash which is around 24,000 pounds more than last month, which can be attributed in part to the wetter weather and the increase in the weight of items.
- The number of needles doubled to 2,093 in December compared to 1,050 in November. The number of active camps that were assisted with cleaning bags or waste removal was at 378 compared to 325 in November. 29% of bags were found in Zone 2 and 28% of bags in Zone 3, which remains consistent with previous months.
- There continues to be larger graffiti incidents, including several graffiti "bombs" (multiple large incidents in a concentrated geographic area, often occurring overnight). Often these incidents are difficult to address because of the various jurisdictions involved (i.e., Multnomah County manages removal on many of the bridges and ODOT on I-84 onramps). Staff continues to problem solve with the City Graffiti Removal Program on how to address this increase as it requires additional city resources.
- Incidents of graffiti removal were 79 in December compared to 82 in November with larger quantities remaining notable in Zones 2, 3, and 5. People continue to utilize the dispatch line with great frequency and team works to respond between 2-4 days on average due to a high demand.

Safety for All Services



Training

The Safety for All team had to cancel all trainings due to COVID-19 restrictions in the month of December. They are planning to conduct First Aid / CPR training and Mental Health First Aid / Emotional First Aid training in January, conducted with Cascadia Behavioral Health.

Incident Reports

There were 10 incident reports in the month of December. Incident levels from our situational protocol* for these reports are listed below:

- Level 0 - 3
- Level 1 - 4
- Level 2 - 1
- Level 3 - 0
- Level N/A – 2

*Beginning in August, CEIC requested that the situational protocol be tracked to reflect the deescalation techniques utilized whether the team was engaged directly in the incident or not.

Engagements

- Below is a summary of engagements with emergency and nonemergency services:
 - Non-Emergency Called - 6
 - Police Contact - 2
 - AMR Contact - 3
 - Mental Health Called - 0
 - Fire Department - 1
- There were 73 unique dispatch calls in December (46 in November 100 in October). The team prioritized a few hot spots in the district as a reoccurring task. 18 of those dispatches were wellness checks and 32 were presence patrols.
 - There were 3 dispatches total that resulted in the team asking someone to leave private property.
 - There were 3 calls were to ask people to move but the person was on public property. Our team does not physically move anyone.
- As documented by the Safety for All team, abandoned vehicles decreased.



- There were 0 incidents of vandalism reported to the team. The team also documented 0 incidents of vandalism that they observed on their regular routes (compared to 9 in December 8 incidents in October and 1 incident in September).

Care Team Services

The Care Team continued to distribute supplies daily offered by the Joint Office (water, blankets, tarps, sleeping bags, disinfectant wipes, disposable gloves, hand warmers, hand sanitizer, ponchos, p-38 can openers, Covid-19 information cards, trash bags, masks, cloth face coverings, tents, and socks). This includes up to 50 meals a day.

Engagements

- The Care Team continues to prioritize facilitating online doctor and mental health appointments with Ride 2 Care assisting in taking them to the appointment.
- They continue to follow up with assisting individuals in applying for shelter and housing. They also focused on accessing medical motels, completing VIPDAT (housing survey), and affordable/subsidized housing or transitional housing.

Cleaning Services

The cleaning team cleaned 70,105 incidents in December compared to 47,167 incidents in November (56,601 in October and 47,861 in September). This included 61,140 pounds of trash. The number of needles doubled to 2,093 in December compared to 1,050 in November. The number of active camps that were assisted with cleaning bags or waste removal was at 378 compared to 325 in November. 29% of bags were found in Zone 2 and 28% of bags in Zone 3, which remains consistent with previous months.

Type and Number of Incidents, September – December 2020

Incidents	Sept	Oct	Nov	Dec	Total
Bags of Trash	2383	3167	2466	3151	11167
Needles	1522	1903	1050	2093	6568
Drug Paraphernalia	1393	1875	3516	1590	8374
Biohazards cleaned/removed	348	439	287	333	1407
Camps Cleaned – Active*	398	513	325	378	1614
Camps Cleaned – Abandoned	72	87	612	90	861



Contacts Made	399	482	295	289	1465
Broken Glass	198	197	101	230	726
Storm Drains Cleaned	59	81	104	103	347
Doorways Cleaned	106	144	33	118	401
Phone Cleaning Requests	95	48	32	80	255
Email Cleaning requests	40	71	143	105	359
Shopping Cart removed	13	30	88	47	178
Other	147	157	45	253	602
Furniture	78	107	88	105	378
LBS of Trash	40,610	47,300	37,982	61,140	187,032
Total Incidents	47,861	56,601	47,167	70,105	221,734

*Camps cleaned that are active means cleaning team offer special bags for cleaning or clean around if allowed by camp owner.

Breakdown of Trash by Zone: Bags Collected with Percent in District, September - December 2020

Zone	September	October	November	December
1	168 bags/7%	317 bags/10%	272 Bags/11%	284 bags/9%
2	668 bags/28%	918 Bags/29%	789 Bags/32%	850 bags/27%
3	691 bags/29%	887 Bags/28%	642 Bags/26%	756 bags/24%



4	452 bags/19%	633 bags/20%	419 Bags/17%	662 bags/21%
5	238 bags/10%	222 bags/7%	172 Bags/7%	252 bags/8%
6,7,8	166 bags/7%	190 bags/6%	172 Bags/7%	347 bags/11%

Graffiti Removal

The Graffiti Removal team continues to respond to the large incidents of graffiti in the District. There have been larger quantities across the District, with “graffiti bombs” occurring more regularly. Incidents of graffiti removal that were called in or emailed to the team were 79 in December compared to 81 in November with larger numbers continuing to be in Zones 2, 3, and 5. November was fewer square feet with multiple smaller incidents being addressed. The wetter weather also limited quantities.

Incidents* and Square Feet per Month September - December 2020

	September	October	November	December
Incidents	74	103	82	79
Square Feet	Not tracked	23,815	8,300	10,325

*Incidents include tags that are identified during proactive response by CCC, or reactive in the form of a dispatches.

Graffiti Incidents Counted by Zone in September – December 2020*

Zones	# of Incidents September	# of Incidents October	# of Incidents November	# of Incidents December
Zone 1	6	12	15	4
Zone 2	7	22	22	11
Zone 3	19	18	16	17
Zone 4	6	12	2	7
Zone 5	18	21	20	19
Zone 6	1	5	6	3



Zone 7	0	7	4	7
Zone 8	0	0	0	9

*Some incidents were not attributed to a zone, hence discrepancy in total count of incidents and zone.